

## ISSUE#15 SEPTEMBER 2022 NEWSLETTER



National Lasagna Day at Nonna's Cucina Channel 7 News heads down to Nonna's for National Lasagna Day - Page 11

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#### **Word Search Solutions**

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### A message from General Manager - Marco Staltari

Hi all and welcome to our September newsletter! These pasts few months have been super busy for the Nonna's Cucina family hosting several different events, new staff members joining the Nonna's family, the purchase of our new food van and so much more.

The safety of our clients, volunteers and staff members is always our number one priority and we will continue to monitor COVID19 closely to ensure everybody's safety. As a staff group, we are testing regularly and supplying our volunteers and delivery drivers with masks and hand sanitizer to help stop the spread.

In July, we hosted our annual Christmas in July event at the Altavilla Club to celebrate and thank our amazing volunteers for their time and effort. We were also lucky enough to welcome back Amelia Mulcahy and her Channel 7 news team into our kitchen to present the weather and honour National Lasagna Day!

More recently, we hosted our second edition of Nonna's Briscola World Cup which was a massive success for Nonna's and our community! It was a wonderful day from start to finish, with plenty of entertainment, great food and of course, Briscola! We love hosting these events and hope everyone who attended enjoyed the day as much as we did. Well done to Stefan Dimasi and thank you to the rest of the Nonna's family for putting on a great event.

Nonna's has been lucky enough to have a few visitors recently, with The Hon. Vincent Tarzia – Member for Hartley and The Hon. Stephen Mulligan MP Member for Lee and Treasurer of South Australia both entering the Nonna's Cucina kitchen. It was great to share stories and discuss South Australia's great produce. We thank them both for their ongoing support.



Our President, Rebecca would also like to thank The Hon. Jing Lee, MLC, for inviting her to a refined dining and networking experience at Parliament House.

Finally, we have some new staff members to introduce to the Nonna's family! I would like to introduce Melissa, Emilio and Rhiannon who will be working in the office and in the kitchen.

Keep an eye out for our upcoming events, firstly will be at Patritti winery on Saturday the 3rd and 10th of September in our brand-new food van. The Madonna di Montevergine Festa on Sunday the 25th of September and the Adelaide Italian Festa later in November. We are really excited to get involved with these events and supporting the Adelaide Italian community in keeping Italian traditions alive. Hopefully you can make it to some of these events and say hello to the Nonna's family.

### Marco

**General Manager** 



Australian Government Department of Health



Australian Government

Aged Care Quality and Safety Commission



# All people receiving Australian Government funded residential care, home care or other aged care services in the community have rights.

#### I have the right to:

- 1. safe and high-quality care and services;
- 2. be treated with dignity and respect;
- 3. have my identity, culture and diversity valued and supported;
- 4. live without abuse and neglect;
- 5. be informed about my care and services in a way I understand;
- 6. access all information about myself, including information about my rights, care and services;
- 7. have control over and make choices about my care, and personal and social life, including where choices involve personal risk;
- **8.** have control over, and make decisions about, the personal aspects of my daily life, financial affairs and possessions;
- 9. my independence;
- 10. be listened to and understood;
- 11. have a person of my choice, including an aged care advocate, support me or speak on my behalf;
- 12. complain free from reprisal, and to have my complaints dealt with fairly and promptly;
- **13.** personal privacy and to have my personal information protected;
- **14.** exercise my rights without it adversely affecting the way I am treated.

#### If you have concerns about the aged care you are receiving, you can:

- talk to your aged care provider, in the first instance,
- speak with an aged care advocate on **1800 700 600** or visit **opan.com.au**, for support to raise your concerns, or
- contact the **Aged Care Quality and Safety Commission** on **1800 951 822** or visit its website, **agedcarequality.gov.au**. The Commission can help you resolve a complaint about your aged care provider.

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#### Rosa Matto, Nonna's Cucina Patron

Rosa's long career as a cookery teacher, caterer and consultant spans three decades. Rosa's greatest passion is to grow fresh fruit and vegetables and support local businesses. With this philosophy and her love of working in the community with happy and talented people, Rosa fits in perfectly with the Nonna's Cucina family. Rosa enjoys volunteering at Nonna's Cucina and working closely with Nonna Maria and Nancy who teach her something new every week. The rest of the staff also teach her about life, love and caring for the community.

#### **Message from Rosa**

When I come to work at Nonna's Cucina I see many very busy people who still find time to volunteer with us. They have families, children and grandchildren, houses, and gardens to organise and some have jobs. Why do they do it? Because they care about our precious clients, the elderly and precious clients and the elderly. Volunteering at Nonna's Cucina is an opportunity to honour these people who have done so much for us. Why not join us? Become a volunteer or a member and this way you'll keep up to date about our upcoming events! The Nonna's team will be at the beautiful Patritti Winery on the 3rd and 10th of September and at the Montevergine Festa on the 25th of September, it would be great to see you. We will also be busy with the Italian Festival later this year in November. We plan to be at the opening night street party, the journey





mass and host an exclusive black-tie dinner as part of the weeklong Italian Festival. All proceeds from our events go towards our core business of producing delicious, nutritious, and affordable food for our clients.



Patron



### **Christmas in July**

Nonna's Christmas in July was held at the Altavilla Irpina Sports and Social Club on the 10th of July. Our Christmas in July is a day we hold yearly for our amazing volunteers who do so much for our community. It's our way of giving back to them for what they give to us.

At the entrance of the venue, we had staff members giving the incoming volunteers either a jar of our delicious homemade jam and a macchinetta coffee pot as a small thank you gift from the family here at Nonna's. The event included a four-course meal prepared and cooked by the amazing team at the Altavilla Club. We also had some special guests in attendance on the day such as Hon. Zoe Bettison MP, Member for Ramsay, Minister for Tourism and Multicultural Affairs, the Hon. Jing Lee, MLC and Consul Adriano Stendardo Consolato d'Italia Adelaide.

The Nonna's Cucina Christmas in July was a fantastic day, the family here at Nonna's are honored to have given back to our volunteers and community who put in priceless hours of work. We hope to see you at our next Christmas in July celebration!



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#### Nonna's Cucina Briscola World Cup

On Sunday, the 7th of August, Nonna's Cucina hosted our Nonna's Briscola World Cup after the success of the inaugural event last year. The event was held at San Giorgio La Molara, where over two hundred people attended to support our fundraiser and have some fun! Our executive chef Stefan Dimasi and his team put together an excellent showcase of food on the day: there were fresh zeppole made on site in Nonna Cucina's new Food Van, Casarecce with Nonna's homemade sauce, beef cheeks with polenta, freshly shaved prosciutto and so much more.

The Briscola tournament was a great success, our two winners taking home the grand prize of a \$4000 Tony and Marks voucher. Some event highlights were the photo booth, the foosball tables, barista made coffee and all the delicious food going around for everyone to enjoy.

By conducting these fundraising events, we are able to keep our prices at a minimum to best service the community. Nonna's Cucina would like to thank Tony and Marks, our major sponsor, for their support of this event and we would also like to thank our other sponsors for making this day such a success.







NEWSLETTER

















#### St Anthony's Festa June 12th

We always have so much fun helping at Italian Festas around Adelaide and the St Anthony Festa was no different. It was a great turn out and an afternoon where we sold plenty of fresh pasta, polenta and chicken to those who came and celebrated. The Nonna's Family is looking forward to the Montevergine Festa upcoming later in September.



Proud Gilver Sponsor of Monna's Cucina



PROFESSIONAL TURF RENOVATORS SPORTS TURF AND PARKS MAINTENANCE

### National Lasagna Day at Nonna's Cucina

The 29th of July is National Lasagna Day and here at Nonna's Cucina we celebrated by cooking delicious Lasagna made with our traditionally made sauce. We were lucky enough to have the lovely Rosa Matto prepare the lasagna, with a very special guest, Amelia Mulcahy from Channel 7 News. Amelia presented her weather broadcast, crossing live from our very own cucina, as our talented team shared some secrets to preparing the perfect lasagna.



### Proud Bronze Sponsor of Monna's Cucina



#### **School Program**

At Nonna's Cucina, we help and support students from schools in things such as work experience and community service. We were lucky enough to have some students come in and work with us for a few days from St Marys' College and Golden Grove High school to get some work experience in the kitchen with our experienced chefs. Some of the students also helped out on deliveries and met some of our clients.



### Nonna's Cucina Food Van

Nonna's Cucina was lucky enough to come across this amazing food van which will help us out with future events and functions. We would like to give a massive thank you to Victoria from Studio Victoria for designing the artwork for the van and Angelo from Odyssey Graphics for print and installation.









## Multilingual Older Persons COVID-19 Support Line

Italian 1800 549 844 Greek 1800 549 845 Vietnamese 1800 549 846 Mandarin 1800 549 847 Cantonese 1800 549 848 Arabic 1800 549 849



The Multilingual Older Persons COVID-19 Support Line provides information about COVID-19 and can support you to connect with aged care services, dementia care and other support services. It is available in Arabic, Cantonese, Greek, Italian, Mandarin and Vietnamese. All calls are free.

Visit <u>www.picacalliance.org</u> for more information about the support line and to download brochures in the six languages.

**Support Line hours:** 

FREE CALL 2pm - 5pm (Melbourne time) Monday - Friday Excluding public holidays

### Proud Bronze Sponsor of Monna's Cucina



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#### Compliance

#### Hi Everyone,

Spring has sprung and it couldn't have come any earlier. I hope everyone has braved the cool weather and is excited for daylights savings to begin again!

We were really excited to finally welcome back our volunteers into the kitchen and coffee room for a warm coffee and home-made biscotti, which was well overdue but a great step along the path back to normality and learning to live with COVID-19. We will continue to monitor COVID-19 in the community and have staff testing regularly to ensure the safety of our staff, volunteers and clients.

The past few months at Nonna's have been kept busy with our Volunteers Christmas Party which was a great afternoon spent at Alta Villa Club. As always, the food was beautiful and it was great to see our strong volunteer base out for a great afternoon without the restrictions. Also, in August our biggest event on the fundraising calendar, Nonna's Briscola World Cup, was another great success and brought plenty of smiles, great food and a fun day celebrating Italian culture!

In August, we had our annual SA Health Food & Safety Audit as a part of our commitment and compliance to be an industry leader in best food and safety practices. We had a great response from the auditors on the day with our processes and quality food which they got to sample firsthand. The kitchen team run by Executive Chef Stefan is committed and have followed their due diligence in all food safety and quality practices.



We are awaiting a report from this audit with any recommendations from the auditors to help us strive to be a leader in food safety and quality assurance in the community.

We also have our annual HACCP accreditation audit through Global Compliance Certification (GCC) scheduled in September. Last year's audit was successful in the implemented procedures, as they were maintained in accordance with HACCP and deemed compliant. On that result and other news, I will inform you in the next newsletter.

**Saverio** Compliance Officer



## cucina nonna's

Made with love, shared with joy.

At Nonna's Cucina, we will help make your events stand out with our catering; great for birthdays, social & sporting functions, corporate or office catering and family gatherings.

# Phone 8240 3491

**Italian Home Delivered Meals & Services** www.nonnascucina.com.au

Follow us on (f) (O) @nonnascucina.com.au

#### **Memorial Donations**

As Nonna's Cucina is a non-for-profit organisation, we are always very thankful for any donations that we receive. By supporting us, you will provide ongoing services to the most vulnerable members of our community.

One of our beloved clients, Eleanor Schmidt, sadly passed away in June of this year. She had been a part of the Nonna's Cucina family for three years, receiving our daily meals. The Schmidt family gave Nonna's Cucina a generous donation in the memory of Mrs Eleanor Schmidt, expressing to us how much Eleanor appreciated the service that we provided. "Not only did they deliver her meals, they treated her with an utmost respect and care", said the Schmidt family.



We would also like to extend our thanks to everyone who donates to Nonna's Cucina, including volunteers and clients. We are very grateful.

Would you like to meet new people and help your local community? If you can spare some time and would like to make new friends and work in a happy environment, Nonna's Cucina would love to hear from you. A couple of hours a week or fortnight is required to assist us, as either a kitchen hand, driver or driver's assistant. We have 3 locations! Please phone Nonna's Cucina on 8240 3491 to find out more!





**PLACE YOUR ORDER TODAY!** 

Be sure to snap up this special price which is only available for the duration of this newsletter! PHONE (08) 8240 3491 or EMAIL reception@nonnascucina.com.au

\*MUST BE PRE-ORDERED 24 HOURS PRIOR. PICKUP ONLY.

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#### **Cheese Word Search Puzzle**

CREAM CHEESE RICOTTA GOUDA CHEDDAR WENSLEYDALE AMERICAN COTTAGE BLUE CHEESE EDAM HAVARTI

MUNSTER PARMESAN MOZZERELLA SWISS



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#### **Monetary Donations**

As Nonna's Cucina is a not-for-profit organization, we have many different ways in which you can support us. You can make a direct cash contribution to the organization and can stay anonymous if you wish, or become a sponsor and have you brand advertised by us.

You can even become a Nonna's Cucina member for a small yearly fee.

We also have sponsorship packages for businesses/families to promote themselves within the communities. Call if you would like to receive a pack.

All donations to Nonna's Cucina are tax deductible.

Donate today and help your community.

### **Bequest to Nonna's Cucina in your Will**

Why not leave the gift of love by bequeathing funds or property to Nonna's Cucina?

By supporting us with this generous gift of love, you will provide ongoing services to our most vulnerable in our community.

If you are considering supporting a dedicated and reliable service in your will, consider Nonna's Cucina. We would be very grateful for your consideration.

#### A donation to Nonna's Cucina would provide funding for equipment and supporting consumers who struggle to pay for their meals.



Government of South Australia Department of Human Services







12 Hardy Street Royal Park SA 5014 Ph: 8240 3491