

THE
CENTRAL COAST
BUSINESS
DIRECTORY
2023

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The **Ultimate Guide to Business on the Central Coast** has been produced as a resource for business owners to gain a better understanding of the dynamics of the various Business Centres, Retail Precincts and Industrial Areas that drive the region

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Community Profile

Central Coast Community Profile with NSW comparison

	Central Coast	Central Coast	NSW
	2021	2016	2021
Median age	43 yrs	42 yrs	39 yrs
Median household income	\$1,507	\$1,242	\$1,829
Median mortgage repayment (monthly)	\$2,000	\$1,733	\$2,167
Median rent (weekly)	\$400	\$350	\$420
Average household size	2.5	na	2.6

Source: ABS Census data

The Median age over the past 5 years has risen from 42 years to 43 years and this compares to NSW which is 39 years. This reflects the region's large population of those over 60 years which amounts to 99,339 or 28.7% of the total population.

This age group increased from 88,886 in 2016 to 99,339 in 2021 – an increase of 11.7%

On the other hand, the Under 39 age group amounts to 160,002 of the total population or 46.1% and grew by 5.7% over the past 5 years.

Population

The Central Coast's population has grown by 18,860, up 5.75% since the last Census in 2016.

This is a little over 1% per annum and aligns with the Department of Planning's 2036 Growth Strategy (now superseded by the Central Coast Regional Plan – 2041 which sets out no growth projections).

Over the past 20 years the Central Coast's population has grown by 61,088 or 21.4%. Since 2006, the population has grown at around 1% per year. Earlier years had seen growth drop to near zero.

Central Coast Population 2001 - 2021

Year	Number People	Change over 5 years	%Age change
2021	346,596	+18,860	+5.75
2016	327,739	+19,107	+6.19
2011	308,630	+14,920	+5.08
2006	293,710	+ 8,202	+2.87
2001	285,508		

Source: ABS Census data

Central Coast age structure (with NSW comparison)

Age structure	Central Coast	Central Coast	% of total	NSW % of total
	2021	2016	2021	
0 – 4 years	19,421	18,181	5.6	5.8
5 – 19 years	63,207	61,179	18.2	18.1
20 – 39 years	77,394	71,953	22.3	27.5
40 – 59 years	87,234	86,240	25.1	25.2
60–69 years	43,152	40,355	12.6	11.0
70 years +	56,187	48,531	16.2	12.4
Total	346,595	326,439	100.0	100.0

Source: ABS Census data

Central Coast age groups - %age change 2016 - 2021

0 – 4 years	+ 6.8%
5 – 19 years	+3.3%
20 – 39 years	+7.6%
40 – 59 years	+1.2%
60–69 years	+6.9%
70 years +	+15.7%

Source: ABS Census data

Education

The number of Central Coast residents attending an educational institution has increased by 11.1% over the past 5 years while the population increased by 5.7% in the same period.

The number of students attending Preschool, Primary and Secondary school has increased from 50,998 in 2016 to 57,873 in 2021, an increase of 13.5%.

The number attending university in 2021 was 10,802 compared with 9,658 in 2016 an increase over the period of 1,144 or 11.9%. However, it should be noted that across NSW the percentage of those attending university is 15.3%.

Central Coast residents attending an educational institution - 2021

	Number 2021	Number 2016	% 2021	% 2021
	Central Coast	Central Coast	Central Coast	NSW
Preschool	8,097	6,139	8.2%	6.8%
Primary	27,821	25,605	28.3%	26.5%
Secondary	21,955	19,254	22.3%	20.9%
Technical or Further Education	8,873	5,896	9.0%	8.5%
University or tertiary institution	10,802	9,658	11.9%	15.3%
Other	1,908	1,833	1.9%	3.0%
Not stated	18,787	20,010	19.1%	19.0%
Total	98,243	88,395	100.0%	100.0%

Source: ABS Census 2021 and .id (informed decisions)

Level of highest education attainment - Central Coast comparison with NSW (People aged 15 years and over)

	Number 2021	Number 2016	% 2021	% 2021
	Central Coast	Central Coast	Central Coast	NSW
Bachelor Degree level and above	50,747	34,865	17.9%	27.8%
Advanced Diploma and Diploma level	27,784	23,144	9.8%	9.3%
Cert. level IV & III	59,595	51,106	21.0%	15.0%
Years 10, 11, 12	88,112	81,140	31.0%	28.3%
Cert. level I & II	303	290	0.1%	0.1%
Year 9 or below	23,746	24,272	8.4%	7.4%
Not stated	33,859	27,487	11.8%	12.1%
Total	284,146	242,304	100.0%	100.0%

Source: ABS Census 2021

The regional economy

Gross Regional Product

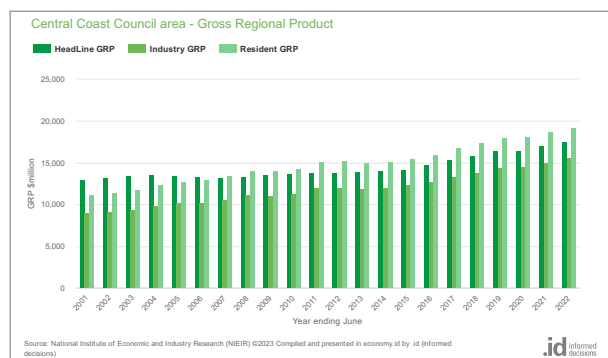
The Central Coast's Headline Gross Regional Product, a measure of the size or net wealth generated by the local economy, for the year ending June 2022 was \$17.52 billion – up 2.7% on the previous year.

The Table and Graph below shows how the region's economy has grown over the past 20 years.

Local Industry GRP shows the value of the local economy, generated by local workers and is considered GRP produced by local industries.

Local Residents GRP is the economic output of the residents of the region regardless of where they work.

The difference between Local Industry GRP and Local Residents GRP is indicative of the large commuter population travelling outside the region for work.



Central Coast Gross Regional Product 2001 - 2022

FY	Headline GRP \$m	% Change	Local Industry GRP \$m	Local residents GRP	Local industry to residents ratio
2022	17,516	+2.7	15,600	19,291	0.81
2021	17,054	+3.4	15,107	18,765	0.81
2020	16,488	-0.4	14,577	18,135	0.80
2019	16,554	+3.8	14,477	18,032	0.80
2018	15,942	+3.2	13,893	17,373	0.80
2017	15,441	+4.1	13,344	16,780	0.80
2016	14,840	+4.6	12,737	16,048	0.79
2015	14,189	+0.9	12,370	15,522	0.80
2014	14,067	+0.8	12,043	15,195	0.79
2013	13,955	+1.0	11,859	15,042	0.79
2012	13,823	+0.3	11,989	15,243	0.79

Source: National Institute of Economic and Industry Research (NIEIR)
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Employment

Employment self-containment

Self-containment measures the proportion of resident workers who are employed within the Central Coast region. It indicates the propensity of residents to seek employment outside the Area. In 2021, 70.1% of Central Coast workers were employed locally. This compares with 2016 with 68.4% and indicates that the region's economy is almost keeping up with the increased population.

Central Coast Resident workers employment 2021 - 2016

	2021	2016	Change	Change
			Number	%
Total resident workers	150,767	139,504	+11,263	+8.1%
Resident workers employed in the region	105,655	95,389	+10,266	+10.8%
% of resident workers employed in the region	70.1%	68.4%		
Resident workers employed outside the region	45,112	44,115	+997	+2.3%
% of resident workers employed outside the region	29.9%	31.6%		

Source: ABS Census 2021 and .id (informed decisions)

Employment by industry sector

The major employing industry sectors in FY22 compared to FY17 are:

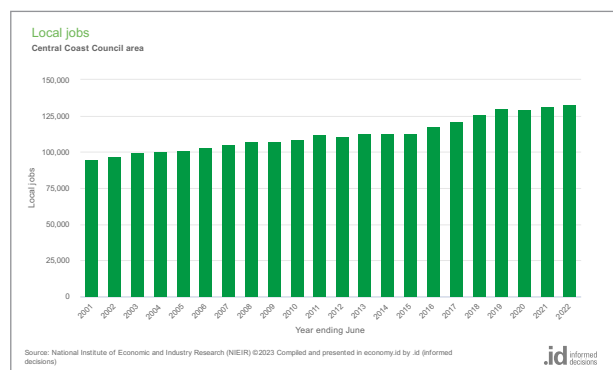
- Health care and social assistance: 27,661 up 19.0%
- Construction: 15,870 up 23.15%
- Retail trade: 14,683 down 7.1%
- Accommodation and Food services: 10,447 down 3.6%
- Manufacturing: 8,992 up 2.1%

Construction continues to be the major non-government sector of employment on the Central Coast showing an increase in numbers employed over the 5 years of 13.4%.

The Retail sector, which over many years has seen continued growth has fallen back by 7.1% in the past 5 years. This lack of growth could be attributed to the effect of COVID lockdowns in 2020 and 2021.

Accommodation and Food services, much of which makes up the region tourism economy, has fallen back 3.6%.

Local Employment



Local employment

Financial Year	Number	% Change
2022	133,045	+0.96
2021	131,776	+1.70
2020	129,579	-0.70
2019	130,498	+3.50
2018	126,085	+4.11
2017	121,113	+2.76
2016	117,857	+4.21
2015	113,091	-0.04
2014	113,140	+0.13
2013	112,990	+1.80
2012	110,996	-0.69

Source: National Institute of Economic and Industry Research (NIEIR) ©2022. Compiled and presented in economy.id by .id (informed decisions)

Unemployment

The Unemployment rate on the Central Coast during the June 2022 Quarter was 3.6% - the lowest since 2010. However, the Labour Force at 153,154 is only marginally higher than 151,247 in 2010.

Unemployment - 5 years 2018 to 2022

Quarter	Unemployed	Labour force	Unemployment rate	NSW
2022	5,590	153,154	3.6%	4.2%
2021	10,000	165,311	6.0%	6.0%
2020	7,687	164,925	4.7%	5.1
2019	9,585	171,697	5.6%	4.4%
2018	10,788	179,489	6.0%	5.8%

Source: ABS Quarterly Labour Force survey and .id (informed decisions)

Commuters

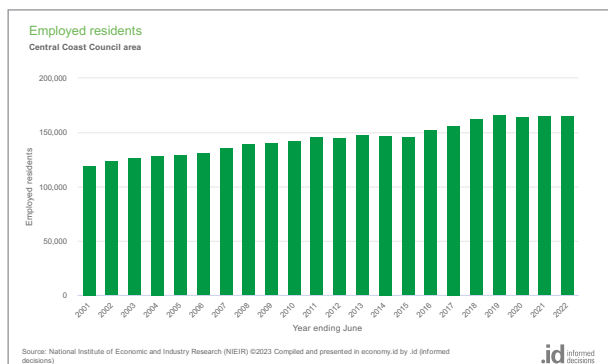
Historically it is recognised that the Central Coast has a high commuter population predominately into the Sydney metropolitan area.

In 2021 45,112 resident workers left the region for work representing 29.9% of the resident workforce, this compares with 31.6% in 2016.

Employment (total) by industry

Industry sector	No.	No.	Change
	2021/22	2016/17	
Agriculture, Forestry, Fishing	1,205	1,140	+66
Mining	505	856	-351
Manufacturing	8,992	8,813	+180
Electricity, Gas Waste Services	1,490	1,478	+12
Construction	15,870	12,887	+2,983
Wholesale Trade	2,606	2,347	+260
Retail Trade	14,683	15,804	-1,121
Accommodation & Food Services	10,447	10,840	-393
Transport, Postal & Telecommunications	4,634	3,847	+787
Financial & Insurance Services	3,057	2,449	+608
Rental, Hiring & Real Estate Services	1,933	2,068	-136
Professional, Scientific & Technical Services	7,245	5,699	+1,545
Administrative & Support Services	4,770	4,595	+175
Public Administration & Safety	6,778	6,033	+745
Education & Training	12,097	10,303	+1,794
Health Care & Social Assistance	27,661	23,241	+4,420
Arts & Recreational Service	1,844	2,040	-196
Other Services	5,312	5,134	+177
TOTAL INDUSTRIES	133,045	121,113	+11,932

Employed residents



Employed residents

FY 2022	Number	% change
2022	165,367	-0.01
2021	165,390	+0.69
2020	164,257	-1.32
2019	133,449	+2.57
2018	162,284	+3.60
2017	156,643	+2.61
2016	152,653	+4.29
2015	146,373	-0.72
2014	147,432	-0.33
2013	147,923	+1.67
2012	145,486	-0.37

Source: National Institute of Economic and Industry Research (NIEIR)
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Registered Businesses 2022

	No of Registered Businesses	No of FTE Employees	Turnover						
			Under \$50k	\$50k to \$199k	\$200k to \$2m	\$2m to \$5m	\$5m to \$10m	\$10m plus	Total
Agriculture, Forestry, Fishing	506	957	174	150	159	17	3	3	506
Mining	50	440	19	9	12	6	3	3	50
Manufacturing	1,014	7,575	183	317	386	60	34	34	1,014
Electricity, Gas, Water, Waste Services	93	1,327	15	22	47	7	0	3	93
Construction	6,364	13,307	945	2,611	2,491	230	54	33	6,364
Wholesale Trade	754	2,275	163	174	292	66	27	32	754
Retail Trade	1,597	9,861	364	375	608	162	49	39	1,597
Accommodation & Food Services	1,198	5,657	159	263	683	51	25	17	1,198
Transport, Postal & Warehousing	1,315	3,727	524	445	291	36	10	9	1,315
Information Media & Telecommunications	307	1,612	118	110	68	6	4	3	307
Financial & Insurance Services	884	2,622	301	295	246	29	6	7	884
Rental, Hiring & Real Estate Services	2,411	1,576	759	864	679	78	23	8	2,411
Professional, Scientific & Technical Services	3,408	5,985	942	1,255	1,102	72	30	7	3,408
Administrative & Support Services	1,376	3,201	356	592	368	29	8	3	1,376
Public Administration & Safety	79	5,536	15	20	35	5	3	0	79
Education & Training	475	9,054	123	173	153	12	8	6	475
Health Care & Social Assistance	1,960	19,871	307	568	990	73	15	7	1,960
Arts & Recreation Services	499	1,256	165	165	155	8	5	0	499
Other Services	1,483	3,913	265	630	555	24	3	6	1,483
Industry not classified	27	-	6	12	8	0	3	0	27
TOTAL BUSINESSES	25,800	99,752	5,903	9,050	9,328	977	313	220	25,800

*Source: - economy.id, ABS Business Surveys

The Central Coast is made up of 107 urban and rural suburbs and villages that are serviced by eleven Business Centres.

Their commercial characteristics are set out below to provide a snapshot of the region.

Many of these suburbs are best described as villages or towns and not all are serviced by retail precincts.

Retail precincts vary in size from a few shops to substantial retail strips like Killarney Vale and Budgewoi while others are anchored by shopping centres.

See RETAIL PRECINCTS

Each of the eleven Business Centres has its own economic dynamics that drive it and support those businesses that operate within it.

Gosford, being the Regional Capital, is largely service driven while Erina is retail driven although in recent years a strong medical and health service sector has emerged.

Tuggerah is unique in that it is both retail, service and industrially driven. At the same time Ettalong Beach, The Entrance and Terrigal are tourism driven.

This section has been compiled to show in some detail the unique economic drivers of each Business Centre.

GOSFORD - The regional Capital of the Central Coast

Gosford is the Capital City of the Central Coast.

Once a commercial centre Gosford is now being transformed into a Education and Health Precinct along with a growing residential population.

Investment in Gosford in the last five years has been massive.

The State and Federal Governments invested over \$450 million in a new Gosford Hospital and Regional Cancer Centre in 2017.

This was followed by the University of Newcastle investing \$72.5 million in a Clinical School and Research Institute adjacent to Gosford Hospital in 2022. In December 2023 construction started on a new high-tech Campus for the University of Newcastle. This will be completed by the end of 2024.

Additionally, at the end of 2023 there were nine high-rise residential apartment developments under construction in the Gosford CBD comprising some 850 apartments.

Significantly, The Archibald development in the heart of Gosford will also include a 4 or 5-star hotel.

Gosford is a major public transport hub with rail and bus interchange and direct road links to Sydney and all other areas within the region. Being about one hour from Sydney it is therefore the major commuter centre in the region.

Professional and commercial services Professional and commercial services within the CBD include all major trading banks as well as building societies, credit unions and mortgage brokers. Professional services include lawyers, accountants, insurance brokers, real estate agents, property valuers, investment advisers and financial planners.

Retail - Gosford's retail precinct comprises the Imperial Shopping Centre and other retail stores servicing those working in the CBD as well as residents and the many thousands who visit daily to access commercial, professional, medical, and social services.

Dining and Entertainment

Gosford's dining scene has developed over the past few years as operators eye a growing residential population living in the city.



Gosford CBD and Brisbane Water – Photo courtesy Peter Brand Photography

Recently redeveloped Gosford Hotel, along with the Railway Hotel and newly refurbished Central Coast Leagues Club and with dining and entertainment venue Drifters Wharf and the many restaurants, cafes and bars is resulting in a growing nighttime economy.

Medical - Gosford is a major centre for medical and health services in the region.

Gosford Hospital is a 484-bed next generation hospital serving the whole region.

Gosford Private Hospital, owned by the Healthe Care Group is located nearby at North Gosford with an adjoining Specialist Centre.

Numerous medical specialists and paramedical services operate in and around the CBD that have the effect of attracting large numbers of people accessing these services.

Medical School and Research Institute - The University of Newcastle's Central Coast Clinical School and Central Coast Research Institute is in a purpose-built campus adjacent to Gosford Hospital that opened in mid-2021.

Education – Schools within the CBD area include Gosford High School - an academically selective high school, Henry Kendall High School, Gosford Primary School, and Gosford TAFE.

Construction of the University of Newcastle's new Gosford Campus commenced in December 2023 and will be completed in late 2024 ready for the first intake of students in 2025.

Contact Centres - Major corporations have established Contact Centres in the Gosford CBD. They include APIA, NRMA Membership Services, NRMA Roadside Service, Qantas Assure, ANZ Wealth, SafeWork NSW, NSW Long Service Leave Corporation.

Government - Government departments in Gosford include: Department of Regional NSW, Department of Financial Services, Long Service Leave Corporation, SafeWork NSW, Australian Taxation Office.

Digital and Creative Businesses – The NBN supports a growing number of digital and creative businesses in the CBD with Fibre-to-the-Premises service.

Sport - The 20,000-seat Industree Group Stadium, overlooking Brisbane Water, is regarded as one of the finest stadiums in Australia. Gosford Golf Club, Gosford Tennis Club and Gosford Race Club are located on the perimeter of the CBD. Gosford Sailing Club is located near the Gosford Boat Harbour.

Residential – High rise residential construction, within a radius of two kilometres of the CBD, is seeing a substantial increase in the population.

In recent years some twelve high rise residential apartment buildings have been completed.

The result is that Gosford and the surrounding areas that include parts of North Gosford, Point Frederick and West Gosford have recorded a substantial increase in population in the last five years.



West Gosford is the gateway to the Central Coast – Photo courtesy Chosen Photography

WEST GOSFORD

West Gosford is located on the Central Coast Highway at the gateway to the Central Coast and bordering Gosford CBD.

Four motels are located on this road along with the Gosford RSL Club, a leading entertainment venue which is building a new \$40 million club house to be completed in early 2024.

West Gosford is a composite suburb of retail, bulky goods retail and commercial as well as retaining a light industrial area.

Riverside Park comprises a 4-level commercial office tower and GP Super Clinic as well as a bulky goods retail complex.

Retail - West Gosford Shopping Centre caters for residents and businesses and surrounding areas.

Bulky Goods Retail - Retailers include Officeworks, Domain, Spotlight, Bunnings Warehouse and Riverside Park Homemaker Centre.

Accommodation

Gosford RSL Club operates the Galaxy Motel, a 4-star 50-unit complex as well as the Ashford Motel with 43 units, both located on the Central Coast Highway.

Other motels include Gosford Palms Motor Inn, Waterview Gosford Motor Inn, Ibis budget Gosford.

Entertainment - Gosford RSL Club is an entertainment venue servicing the area.

The Entertainment Grounds. Operated by the Gosford Race Club, The Entertainment Grounds are an outdoor – indoor multi-purpose community facility for functions, events, and festivals as well as horse racing.

Light industrial Area - An extensive light industrial area makes up a large part of the West Gosford precinct.

ERINA

Erina is situated on the Central Coast Highway, the main arterial road to the Region's beaches, and is 5.5 kilometres from Gosford. An excellent public transport service runs through Erina.

Within the Erina business precinct is the regional shopping centre Erina Fair, commercial, and retail developments and a light industrial area. Surrounding the business area are several retirement villages and aged care facilities along with a residential area that has developed over the past twenty years. In recent years a critical mass of medical services from general practitioners to specialists and supporting services have been established in Erina.



Fountain Plaza and Platinum precinct Erina – Photo courtesy of Peter Brand Photography

Retail - Erina Fair Shopping Centre, is the 22nd largest shopping centre in Australia attracting some 12 million people each year.

Also located in Erina are discount retailer, Harvey Norman and some twenty other national brand name furniture and electrical retailers. Home renovation retailers and interior design consultants also have premises in Erina.

This grouping of homeware retailers provides an unusual critical mass making Erina a magnet for home buyers and renovators.

Commercial - Most developments in Erina are a mix of retail and commercial with Fountain Plaza and adjacent Platinum and Fountain Corporate being regarded as the leading commercial complexes on the Central Coast.

Commercial services in Erina and Erina Fair include banking and financial services, lawyers, accountants, finance brokers and insurance brokers

Medical - Due to its convenient location Erina has attracted many medical and para-medical services. Central Coast Day Hospital specialises in eye surgery procedures, several eye specialists are located close by. I-MED Radiology Network, Medical Imaging Erina and PRP Diagnostic Imaging have facilities in Erina. Other medical services include skin cancer clinics, dentists, general practitioners, and specialists.

Education – Public schools at Erina include Erina High School and Woodport Primary School. Also, at Erina are Central Coast Adventist School and Central Coast Grammar School at Erina Heights.

Retirement Living – Several retirement villages that cater for high-net-worth retirees are well established in Erina. Retire Australia operates Tarragal Glen Retirement Village, Tarragal Manor and Wood Glen Retirement Village. The Rise at Wood Glen comprises 58 premium apartments. Other retirement living alternatives are Pine Needles Lifestyle Estate, Green Life Erina and Karalta Court Erina.

Aged Care - Facilities include Aurrum Aged Care, Woodport Aged Care Centre, and Hammond Care.

THE PENINSULA

Woy Woy, Ettalong Beach and Umina Beach make up the area known as The Peninsula – a unique residential and holiday area in the south of the region. It appears isolated from the rest of the region due to the large expanse of Brisbane Water that surrounds and separates it from other town centres; however, this is regarded as its greatest asset.

Woy Woy

Woy Woy is situated on the shores of Brisbane Water and is a retail and commercial centre servicing The Peninsula. It is also The Peninsula's public transport hub with rail, bus and ferry services converging to service the area.

Two shopping centres are located at Woy Woy: Deepwater Plaza Shopping Centre and a smaller centre, Peninsula Plaza.

Commercial services at Woy Woy include major trading banks, lawyers, and accountants. Brisbane Water Private Hospital services the whole Central Coast region.

Ettalong Beach

Ettalong Beach, situated at the entrance to Brisbane Water, is traditionally a tourist area, although for many years it has seen a permanent residential population take hold. The tourism market is supported by Mantra Ettalong Beach Resort and the adjoining Ettalong Diggers Club.

A scheduled passenger ferry service operates between Ettalong Beach and Sydney's Palm Beach.

Umina Beach

In recent years Umina Beach Town Centre has been transformed into a strong destination retail precinct with major retailers Woolworths, Coles, Aldi, and Bunnings being in the main shopping strip.

The retail offer at Umina Beach is now such that it attracts customers from a much wider area that includes Kariong and Empire Bay.

With the NRMA owned Ocean Beach Caravan Park and other holiday accommodation in the area, Umina Beach attracts a strong seasonal tourist population.

TERRIGAL

Terrigal is one of the best-known holiday spots for high yield visitors featuring Crowne Plaza Terrigal hotel and Star of the Sea resort and a large choice of restaurants and cafes.

It is also a popular base for scuba divers and the resting place

of the former warship ex-HMAS Adelaide which is a popular dive-site.

Numerous luxury residential apartments have been built in Terrigal and the popular location continues to see more similar developments.



Terrigal Beach – Photo courtesy Chosen Photography

OURIMBAH

Ourimbah is located near the junction of the Sydney-Newcastle M1 Expressway and is serviced by a scheduled rail service between Sydney and Newcastle.

The University of Newcastle Central Coast Campus is in Ourimbah along with a Hunter Central Coast TAFE Campus and Central Coast Community College.

The Department of Primary Industry's National Centre for Greenhouse Horticulture is located within the University precinct.

A small retail village services the surrounding residential area.

Electricity utility Ausgrid's Regional Support Facility employing about 300 staff is based in Ourimbah and service the entire Central Coast region.

Close by is Kangy Angy where the NSW Government has located a new Intercity Train Maintenance Facility to service the new Intercity Train Fleet that will operate between Central Coast, Newcastle, Blue Mountains, and South Coast.

TUMBI UMBI

Originally a residential and semi-rural suburb midway between Tuggerah and The Entrance, Tumby Umbi is home to Mingara Recreation Club, the largest licensed club in the region and adjacent Glengara Retirement Village, medical centre and fast-food outlets.

A small industrial area is also located at Tumby Umbi.

TUGGERAH

Tuggerah is geographically at the centre of the Central Coast region and is located 4 kms south of Wyong Town Centre at the convergence of the Pacific Highway, the M1 Motorway and Wyong Road (which leads to the coastal suburbs) and the main northern rail line. It is therefore a major public transport hub servicing the region.

Retail - Comprised within the Tuggerah precinct is the major regional shopping centre Westfield Tuggerah, Tuggerah Super Centre, Bunnings Warehouse, and other major discount retailers.

Commercial - The Central Coast Mariners Football Club's headquarters is in their Centre of Excellence building, a 7-level commercial building that comprises commercial and professional service businesses and medical centre.

Additional commercial and professional services are also located in Tuggerah Business Park, opposite (for further information about Tuggerah Business Park, see Industrial Areas).

Sport

The Central Coast Regional Sporting and Recreation Complex is located on 18.28 hectares of land near Tuggerah Railway Station.

The Central Coast Mariners Football Club's unique training fields and Centre of Excellence is located adjacent to their headquarters.

Residential - Also making up part of the Tuggerah precinct is the Mardi Woodbury Park Estate residential area with a population of about 4,000.

Education - St Peter's Catholic College is a well-established school servicing an extensive area of the Central Coast region. Banking and commercial services at Tuggerah include major banks, building societies and credit unions in Westfield Shopping Centre.

Several accountants, lawyers, insurance brokers, property valuers, surveyors and consulting engineers are in the Tuggerah Business Park.

Tuggerah Industrial Area - This industrial area forms a link between Tuggerah and Wyong with many light industrial businesses. (For further information about Tuggerah Industrial Area see Industrial Areas).

WYONG

Wyong Town Centre is a transport hub for rail and feeder-bus services from outlying northern Central Coast areas including Warnervale, Toukley and Budgewoi.

Central Coast Council's administration headquarters are at Wyong.

Retail – Wyong Village Shopping Centre and an Aldi Supermarket provide the major retail offering in Wyong complimented by street front retail shops.

Commercial – Banking and commercial services in Wyong include a Bendigo Bank branch as well as lawyers and accountants.

Dining and Entertainment – An emerging dining precinct is becoming evident in the Town Centre supported by entertainment venues The Art House and Royal Hotel which offers theatre restaurant style entertainment.

Mercure Kooindah Waters Residential Golf & Spa Resort is located a few kilometers from the Town Centre and comprises an 18-hole championship golf course, golf club and 100-room luxury resort surrounded by a home residential development.

Wyong Race Club and Wyong Golf Club are both adjacent to the Town Centre.

THE ENTRANCE

Situated at the entrance to Tuggerah Lakes, The Entrance is traditionally the Central Coast's leading holiday area. The

Entrance is well known for its many cafés overlooking the foreshore and entrance to Tuggerah Lakes.

Accor Group owns and operates a Pullman 59-room 5-star Resort Hotel and Conference Centre at Magenta Shores at North Entrance. The resort includes an 18-hole championship golf course which has been rated in Australia's top ten leading golf courses and is surrounded by luxury residential villas and homes.

TOUKLEY

The Toukley Town Centre is 14 kilometres north of Wyong and is situated between Tuggerah Lake and Budgewoi Lake.

Toukley services a residential area that extends to Norah Head. It is on the main road leading from the M1 Motorway through to the Coast. The main arterial coastal road (Central Coast Highway and Wilfred Barrett Drive) links Gosford and The Entrance to Toukley.

Retail – Toukley's retail offering consists of strip shops that include Coles and Aldi supermarkets.

Medical – Toukley has become a centre for a wide range of medical services.

Entertainment – Toukley RSL Club is the largest business in the town.

Commercial – Business and commercial services in Toukley include lawyers, and accountants.

Retail Precincts

In addition to the Business Centres that comprise: Gosford CBD, Erina, Terrigal, The Peninsula (Woy Woy, Ettalong Beach and Umina Beach), Tuggerah and Wyong are also Retail Precincts.

This section sets out those Retail Precincts on the Central Coast with a wide range of offerings whether they feature shopping malls or not. In some suburbs the sole retail offering is centered on a shopping mall while in others the sole retail offering is a supermarket complex with complementary offerings.

Retail precincts on the Central Coast from north to south are:

Budgewoi

Located between Lake Munmorah and Budgewoi Lake, Budgewoi provides a limited retail offering anchored by a Coles Supermarket.

Other services include fast food outlets, real estate etc.

Lake Haven

The major retail offering in Lake Haven is the Lake Haven Shopping Centre that services the northern suburbs of the Central Coast from Warnervale and Toukley to Doyalson and beyond. Major stores in this centre are Coles Supermarket, Aldi, Woolworths, Kmart, JB Hi-Fi,

Within the Lake Haven retail precinct is a Homemaker bulky

goods complex with Harvey Norman Discounts store and nearby Bunnings Warehouse.

Toukley

Toukley's Main Road shopping strip features a wide variety of retail and service offerings including a Coles Supermarket within the retail precinct.

An Aldi Supermarket is located at East Toukley

Wyong

Wyong Village Shopping Centre and an Aldi Supermarket provide the major retail offering in Wyong complimented by street front retail shops with a wide variety of offerings and services. (See also under Business Centres)

Tuggerah



Westfield Shopping Centre Tuggerah

Comprised within the Tuggerah precinct is the major regional shopping centre Westfield Tuggerah with major tenants including David Jones, Big W, Target, TK Maxx, JB Hi-Fi, H&M, Aldi, Woolworths, Coles.

Tuggerah Super Centre, Bunnings Warehouse and other major discount retailers catering to the homemaker market are also located in the Tuggerah Retail Precinct.

The Entrance

Anchoring the retail offering at The Entrance is the Lakeside Shopping Centre with an extensive retail shopping strip catering mostly to the visitor market.

Long Jetty

The Long Jetty retail area extends along The Entrance Road and comprises mostly secondhand clothing, furniture, and bric-a-brac shops along with a growing number of coffee and food shops catering to a younger market segment.

Bateau Bay

Bateau Bay Square is anchored by Coles, Kmart, Aldi and Woolworths stores and services an extensive surrounding area.

Killarney Vale

The shopping strip along Wyong Road at Killarney Vale is anchored by a Coles Supermarket.

Gosford

While Gosford is a commercial centre it nevertheless has a large retail offering to service those who work in the city as well as the many thousands who visit daily to access commercial, professional, medical, and social services along with a growing residential population.

The Imperial Centre is the centre of the retail precinct

Gosford's dining scene developed over the past few years as operators eye a growing residential population living in the city. Recently redeveloped Gosford Hotel, along with the Railway Hotel and newly refurbished Central Coast Leagues Club along

with dining and entertainment venue Drifters Wharf and the many restaurants, cafes and bars is resulting in a growing nighttime economy.

East Gosford

Located between Gosford and Erina, East Gosford has several upmarket fashion and homewares retailers servicing a wealthier clientele within its catchment area.

Additionally, East Gosford is a well-known dining out location offering a range of eating options including the well-known Elanora Hotel.

Erina

Erina Fair Shopping Centre is the 22nd largest shopping centre in Australia attracting some 12 million people each year.

Major stores include Myer, Aldi, Big W, Coles, Kmart, Woolworths, JB Hi-Fi

Also located in Erina are discount retailer, Harvey Norman and some twenty other national brand name furniture and electrical retailers. Home renovation retailers and interior design consultants also have premises in Erina.

This grouping of homeware retailers provides an unusual critical mass making Erina a magnet for home buyers and renovators.

Terrigal

The Terrigal retail precinct caters primarily to the region's visitor market with a large number and variety of food outlets.

Terrigal is the only retail precinct on the Central Coast that caters to an upmarket clientele.

Avoca Beach

The Avoca Beach retail precinct comprises primarily dining and food retail.

Kincumber

The Kincumber retail precinct is centered on the Kincumber Shopping Centre with Coles supermarket and complementary retail offerings. A small number of fast-food outlets and the Kincumber Hotel are in the immediate area.

Woy Woy

Woy Woy is a well-established retail precinct with two shopping centres and a retail strip. Deepwater Plaza is anchored by a Coles Supermarket and Kmart while the Peninsula Plaza comprises a Woolworths Supermarket and a small number of complementary retail stores.

Ettalong Beach

The Ettalong Beach retail strip caters primarily to the visitor market with several food outlets.

Umina Beach

The Umina Beach retail precinct with major retailers Woolworths, Coles, Aldi, and Bunnings plus a strong strip retail offering attracts customers from areas as far as Karingong and Empire Bay.

Across the region there are fourteen areas that have been identified as strategic employment (industrial) areas. Minor industrial areas are located throughout the region providing a wide range of support services to business and consumer.

Major industrial areas are:

distribution centres and warehouses, construction companies and other professional and commercial services.

Tuggerah Business Park is home to several international and national companies some of whom are:

- Hachette Australia national distribution centre,
- Belkin Australia head office,
- Husqvarna Australia head office and distribution centre,
- Pure Fishing Australia head office and national distribution centre,
- Call Centres - NSW Police Assistance Line Call Centre
Centrelink Call Centre.

TUGGERAH BUSINESS PARK



Tuggerah Business Park, Tuggerah

Tuggerah Business Park is regarded as the region's premier business location.

Covering 75 hectares, it provides the ideal environment for light manufacturing, warehousing and distribution, and office operations.

Fully serviced with all utilities, more than 200 businesses operate within this park and include manufacturers,

BERKELEY VALE INDUSTRIAL AREA

Berkeley Vale and the adjoining Fountaindale Industrial Areas are situated 5 – 6 kilometres east from the Tuggerah Exit of the M1 Pacific Motorway

The headquarters of two of Australia's major food companies – Mars Food Australia and Sanitarium – are in this industrial area.

Medium-sized companies located in the area include Halley & Mellows, Linfox Food Services Distribution Centre, TrendPac.

SOMERSBY INDUSTRIAL ESTATE

Somersby Industrial Estate is located adjacent to the Gosford exit of the Sydney-Newcastle Freeway and covers almost 400 hectares.

Several international and national companies are in this estate. They include:

Manufacturing - 3S Lighting, Alushapes, Australian Conveyor Engineering, Baltimore Aircoil, BASF, Borg Manufacturing, CSR-Hebel, Komatsu Mining Group, Delta Laboratories, Robsons., Protective Fencing, Rimex, Sapphire Aluminium Industries, Sulo, Thermit, and Reinforced Concrete Pipes Australia (RCPA).

Warehousing and distribution - Garden City Products, Bidvest Frozen Foods,



Somersby Industrial Estate

NORTH WYONG INDUSTRIAL AREA

North Wyong Industrial Estate and adjoining Enterprise Corridors is located approximately three kilometres north of the Wyong town centre and railway station.

The area zoned 4a General Industrial was established about 40 years ago and comprises approximately 150 hectares while two areas either side, zoned Enterprise Corridors, have been developed in recent years.

The Pacific Industrial Estate, an adjoining area developed in recent years has vacant land selling for around \$200 plus per square metre.

Major businesses in the area are: Dulmison Australia, FMC, Heyden Frames and Trusses, Pacific Labels, Alfa Laval Aalborg Pty Ltd, Parchem, All States Trailer Spares, Cordina Chickens.

GOLFLINKS COMMERCIAL CAMPUS



Nexus Smart Hub North Wyong

The Henry Kendall Group are developing the Golflinks Commercial Campus which comprises 14 hectares of land on the Pacific Highway opposite the Wyong Golf Course adjacent to the North Wyong Industrial Area and a few kilometres from Wyong Town Centre.

The Campus has faster than NBN fibre internet connectivity and provides an integrated ecosystem that includes childcare, food outlets, car wash, service station, storage, and premium office space.

Nexus - The centerpiece of this Campus is Nexus, a next generation workspace that combines the best of serviced offices and co-working facilities.

Nexus is co-located with an onsite data centre that provides redundancy and the fastest fibre internet connection on the Central Coast.

Servers Australia, one of Australia's leaders in the provision of dedicated server solutions has located its head office and operations centre in the Nexus complex.

WARNERVALE BUSINESS PARK

Covering 47.6 hectares Warnervale Business Park is strategically located at the Sydney-Newcastle Freeway and Sparks Road interchange and adjoins Warnervale Airport. The main northern railway line and Warnervale Railway Station border the Park's eastern boundary.

A number of small logistics companies and distributors are based in the Park.

Major businesses are Sanitarium, Woolworths Distribution Centre, and Coastal Transport Services.

WARNER BUSINESS PARK

Currently being developed by Winarch Capital, Warner Business Park is in Jilliby, on the western side of the Sydney-Newcastle Freeway and comprises a total area of 86.43 Ha with 69 industrial lots.

Completion date is planned for December 2023.

Minor Industrial Areas

WEST GOSFORD INDUSTRIAL AREA is located at the entrance to Gosford, three kilometres from the Sydney-Newcastle Freeway.

This area comprises a mix of light industry and bulky goods retail. Most of the businesses operating in this area are small to medium in size and cover a wide range of service industries, builders' supplies, auto services, distributors, and manufacturers.

NORTH GOSFORD INDUSTRIAL AREA is located close to the Gosford CBD. Most businesses in this area service the building and automotive industries.

LISAROW INDUSTRIAL AREA is situated five kilometres north of Gosford and is located on the northern and southern sides of the railway line. Most of the companies in this area are medium to large. They include: Burgtec, Central Coast Shopfronts, Interpod, Scholastic Australia, Sara Lee Australia New Zealand.

TUMBI UMBI INDUSTRIAL AREA is located on Wyong Road approximately halfway between Wyong and the coastal areas of Long Jetty with the Mingara Recreation Club nearby.

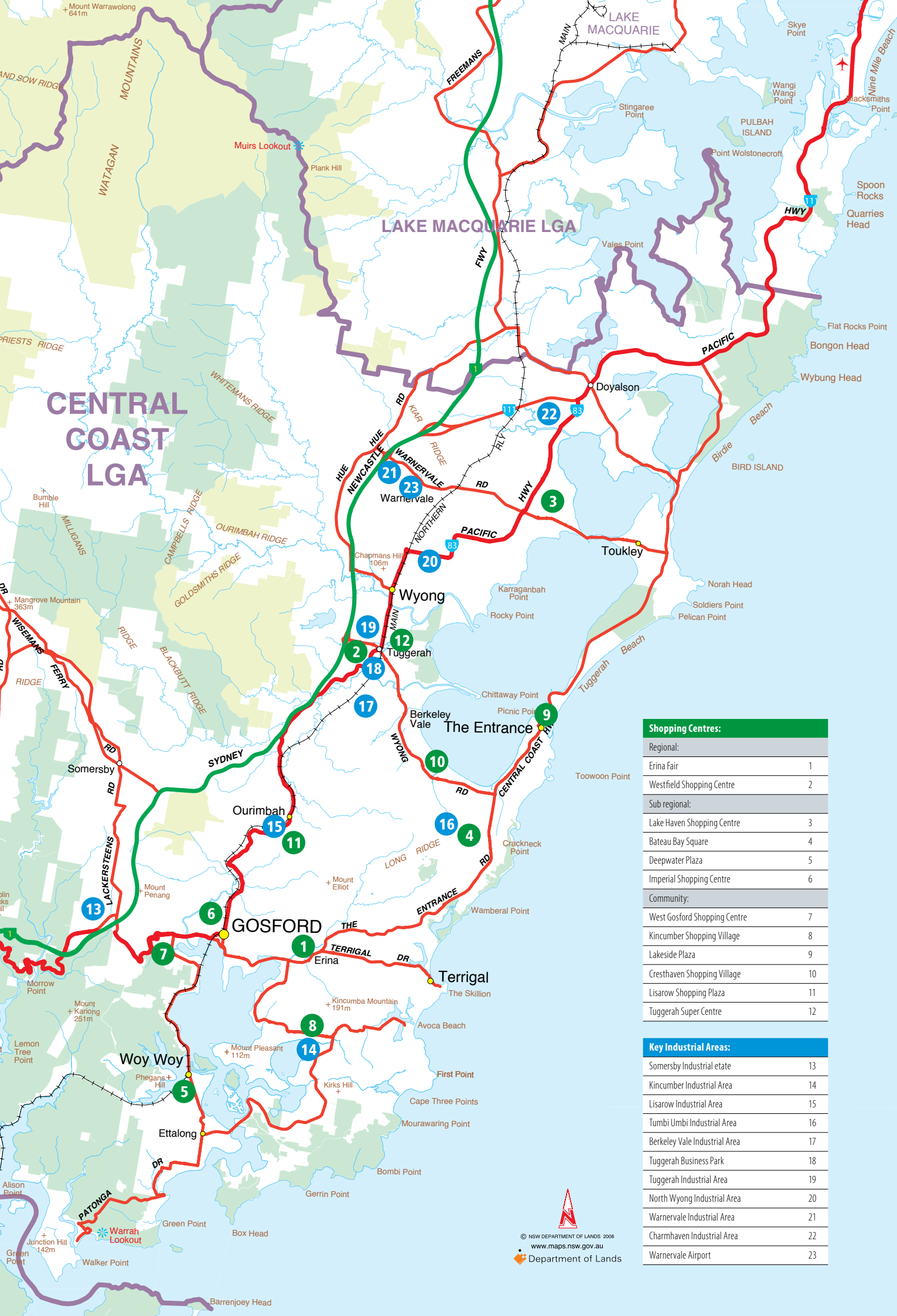
Most businesses in this area service the building and automotive industries.

CHARMHAVEN INDUSTRIAL AREA is situated on the Pacific Highway about 12 kilometres north of Wyong. Most businesses in this area service the building and automotive industries.

Major companies operating in this area include Kellogg Australia and Borg Manufacturing.

Near to this industrial area is Lake Haven Shopping Centre.

KINCUMBER INDUSTRIAL AREA is located between Erina and Avoca and with access to Brisbane Water, caters for small businesses providing services including building supplies and auto services.



Shopping Centres:	
Regional:	
Erina Fair	1
Westfield Shopping Centre	2
Sub regional:	
Lake Haven Shopping Centre	3
Bateau Bay Square	4
Deepwater Plaza	5
Imperial Shopping Centre	6
Community:	
West Gosford Shopping Centre	7
Kincumber Shopping Village	8
Lakeside Plaza	9
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CHAMBERS OF COMMERCE**Gosford / Erina Business Chamber**

President: Peter Lawley
 Address: PO Box 120, Gosford NSW 2250
 Phone: 02 4323 1735
 Website: www.gosfordchamber.com.au

The Peninsula Chamber of Commerce

President: Matthew Wales
 Address: PO Box 3321, Umina Beach NSW 2257
 Phone: 02 4343 1141
 Website: www.peninsulachamber.asn.au

Wyang Regional Chamber of Commerce

President: Matthew Lusted
 Address: PO Box 99, Wyong NSW 2259
 Phone: 0427530633
 Website: www.wyongchamber.com.au

Central Coast Plateau Chamber of Commerce

President: Lorraine Wilson
 Address: 982-988 George Downes Drive, Kulnura 2250
 Phone: 0243761218
 Website: www.ccpchamber.com.au

Coastal Towns Business Chamber

President: Julie Watson
 Address: PO Box 321, Budgewoi, 2263
 Phone: 0466101218
 Website: www.ctbc.org.au

EMPLOYER ASSOCIATIONS**Central Coast NSW Business Chamber**

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 6 Reliance Drive, Tuggerah NSW 2259
 Phone: 02 4353 0752
 Website: www.nswbusinesschamber.com.au/centralcoast

INDUSTRY ASSOCIATIONS - PROPERTY DEVELOPMENT**Urban Development Institute of Australia (UDIA) - Central Coast Chapter**

Chairperson: Allison Basford
 Address: 22 Wella Way, Somersby NSW 2250
 Phone: 02 4321 0503
 Website: www.udiansw.com.au

BUILDING & CONSTRUCTION**Master Builders Association - Central Coast Division**

President: Kerrie Bendeich
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 Phone: 02 4323 4588
 Email: kbendeich@mbansw.asn.au
 Website: www.mbansw.asn.au

MANUFACTURING**Central Coast Industry Connect**

Co-Chairperson: Ian Hemphill and Margaret Haseltine
 Executive Director: Frank Sammut
 Address: PO Box 240, Ourimbah NSW 2258
 Phone: 0411 186 634
 Email: info@centralcoastindustryconnect.com.au
 Website: www.centralcoastindustryconnect.com.au

PROFESSIONAL ASSOCIATIONS**Law Society of NSW - Central Coast Chapter**

President: Paula Scott
 Address: PO Box 6040, West Gosford 2250
 Phone: 02 43241266
 Website: www.presidentcccls@gmail.com

Chartered Accountants Australia New Zealand - Central Coast

Chair: Adrian Thompson
 Address: 155 The Entrance Road, Erina 2250
 Phone: 02 4304 8888

LOCAL GOVERNMENT**Central Coast Council**

2 Hely Street, Wyong NSW 2259
 PO Box 20, Wyong NSW 2259
 Phone: 02 4350 5555
 Website: www.centralcoast.nsw.gov.au
 Administrator: Rik Hart
 CEO: David Farmer
 Director Environment and Planning: Dr Alice Howe
 Director Community and Recreation Services: Melanie Smith
 Director Corporate Services: Marissa Ragomelara
 Director Infrastructure Services: Boris Bolgoff
 Director Water and Sewer: Janie Loader

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Investment NSW- Trade & Exports

Senior Export Advisor Investment NSW: Sharon Foster
 Address: Business Incubator Building, Central Coast Campus, Loop Road, Ourimbah NSW 2258
 Phone: 0408408141
 Email: Sharon.foster@investment.nsw.gov.au
 Website: www.investment.nsw.gov.au

Regional Development Australia

Central Coast NSW
 Chairman: Lawrie McKinna
 Chief Executive Officer: John Moulard
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 PO Box 240, Ourimbah NSW 2258
 Phone: 02 4349 4949
 Email: mail@rdacc.org.au
 Website: www.rdacc.org.au

STATE GOVERNMENT - REPRESENTATIVES

Gosford Electorate

Ms Liesl Tesch MP
Address: 20 Blackwall Road Woy Woy NSW 2256
Phone: 02 4342 4122
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Terrigal Electorate

Mr Adam Crouch MP
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Erina NSW 2250
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Email: terrigal@parliament.nsw.gov.au

The Entrance Electorate

Mr David Mehan MP
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PO Box 401, The Entrance NSW 2261
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Wyong Electorate

Mr David Harris MP
Address: Shop 4, 142 Pacific Highway, Wyong NSW 2259
Phone: 02 4352 2711
Fax: 02 4352 2766
Email: wyong@parliament.nsw.gov.au

Swansea Electorate

Ms Yasmin Catley MP
Address: Shop 1, 204-206 Pacific Highway, Swansea NSW 2281
Phone: 02 4972 1133
Email: swansea@parliament.nsw.gov.au

FEDERAL GOVERNMENT - REPRESENTATIVES

Dobell Electorate

Ms Emma McBride MP
Address: Suite 204, Mariners Centre of Excellence,
T1 Bryant Drive Tuggerah NSW 2259
PO Box 3763, Tuggerah NSW 2259
Phone: 02 4351 0127
Email: EmmaMcBride@aph.gov.au

Robertson Electorate

Dr Gordon Reid MP
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West Gosford NSW 2250
PO Box 577, Gosford NSW 2250
Phone: 02 4322 2400
Email: Gordon.Reid.MP@aph.gov.au

Shortland Electorate*

Mr Pat Conroy MP
Address: Suite 7, Level 1, 342 Main Road, Cardiff NSW 2285
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www.pat.conroy.mp@aph.gov.au

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4353 1688
www.riton.com.au

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4389 3400
www.stellaengineering.com.au

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4340 2171
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