

## **REFUND & RETURN POLICY**

Blackdoor Tactical has a 14 day returns and exchanges policy. You may return your merchandise to Blackdoor Tactical within 14 days upon the receipt of your product.

Refunds will be applied to original credit card used at the time of purchase.

Postage will only be refunded on returns due to defective merchandise or an error in shipping. Postage will not be refunded on returns due to personal dislikes or sizing problems.

In the event that the style being returned is no longer available for exchange, a product of equal value may be ordered.

Before unpacking or using the products make sure it's the correct item that you ordered. If you try footwear on only do so on carpet or clean non-abrasive floor. Any sign of dirt, scuffs or wear on the sole will void an exchange or credit.

### **PRODUCT MAY BE EXCHANGED ONLY IF:**

1. The item has not been used.
2. The item has no marks, scuffs, dirt, or stains.
3. The item is in a brand new re-sellable condition.
4. The packaging is intact with no marks, damage, sticky tape, etc.
5. The items tags have not been removed including hang tags and stickers.
6. All items are returned including packaging, parts/accessories, etc.
7. The return is received within 14 days of delivery.

No Exchanges or Store Credit will be given for items returned that are not in a re-sellable condition, including packaging of the product.

Please be sure to follow washing and handling instructions carefully as Blackdoor Tactical does not give returns or exchanges due to mis-washing of products.

### **TO MAKE A RETURN OR EXCHANGE:**

For returns and exchanges please email us at [blackdoortactical@gmail.com](mailto:blackdoortactical@gmail.com).