

Troubleshooting

| Fault | Potential Causes | Action required |
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| Cell output display flashing "Pb" continuously (no water flow) | <ul style="list-style-type: none"> • Pump turned off or disconnected • valves closed • gas sense wire at cell disconnected | <ul style="list-style-type: none"> • Ensure pump is on • Ensure correct valves are open, • reconnect sense wire at cell |
| Low salt indicator flashing | <ul style="list-style-type: none"> • Salt level in pool has dropped too low • Pool water temperature is low • Cell has calcified Cell has failed | <ul style="list-style-type: none"> • Take sample of water to pool shop and check salt level – add salt as recommended • Add salt and turn chlorinator output down until the water is warmer • Ensure cell is clean |
| High Salt indicator flashing | <ul style="list-style-type: none"> • Too much salt has been added to the pool | <ul style="list-style-type: none"> • take a sample to your local pool shop to confirm salt levels and remove and replace water as required |
| No display | <ul style="list-style-type: none"> • No mains power • Ozone Swim plug removed from power point • Ozone Swim fuse blown • Unit is turned off | <ul style="list-style-type: none"> • Ensure there is mains power available • Ensure Ozone Swim is plugged into power point and its turned on • Check fuse condition and call technician if blown • Ensure manual mode and sanitation are switched on |
| Low/No Chlorine | <ul style="list-style-type: none"> • Insufficient run times • Incorrect cell production setting • Low/high Salt levels • Loose connections at the cell (red & black) | <ul style="list-style-type: none"> • Adjust run times to allow more production • increase cell production • Check/adjust salt levels to be within required range • Disconnect leads, then reconnect leads firmly |
| No Ozone light | <ul style="list-style-type: none"> • LED failed • Ozone Module Failed | <ul style="list-style-type: none"> • Call Ozone Swim technician |
| Cell output flashing "OL" | <ul style="list-style-type: none"> • Possible short circuit in cell (debris). • Extremely high salt levels | <ul style="list-style-type: none"> • Remove cell and check for any debris and clean • Check and adjust salt levels |
| Water dripping out of drain valve (Flooded systems) | <ul style="list-style-type: none"> • Teflon Check valve has failed | <ul style="list-style-type: none"> • Replace Teflon Check valve |