



To whom it may concern:

I am a Strata Manager at Lamb & Walters Strata Management, based in Pymble Sydney. I am writing this letter to recommend the services of Michael Gyler. Since April 2013, Michael, as owner-operator of the Hire A Hubby Hornsby franchise, and his subcontract team, have undertaken a large variety of many property maintenance, repairs and improvement jobs for many of the properties that we manage on behalf of owners corporations.

When we heard that Michael had sold his business, this was deemed sad news to us as he was one of my most reliable handyman and is so versatile, with a professional touch.

Michael took ownership and pride in any quote request or work order that we sent him. We granted Michael's team a particularly high proportion of unquoted work orders, undertaken on do + charge basis, due to trust and confidence we had developed in Michael. Michael has a high attention to detail, excellent written and verbal communication skills, is extremely organized, providing us relevant status reports & involving us only when strata decisions were needed. His photographed job outcomes and reports made our job easier in reporting back to our owners committee clients.

I recommend Michael for any endeavour he chooses to pursue. I am happy to be a phone reference, if necessary.

Yours Faithfully

A handwritten signature in black ink, appearing to read "Talofa Pouli".

Talofa Pouli

Strata Manager

talofa@lambandwalters.com.au