



Update on COVID-19

Dear Community Living Burlington Stakeholders,

I wanted to update you on the closures of the Day Service Programs as well as the proactive measures we are taking at Community Living Burlington in our Residential sites.

We are fortunate that to date, no one we support has contracted the virus. Our residential programs are doing their best given the current situation. Staff have implemented screenings at all of the homes. Before entering the home, staff must record their temperatures, confirm they don't have any symptoms as well as confirming they have not traveled out of the country for 14 days. Intense cleaning of the homes continues and of course, staff and the people we support are washing their hands thoroughly and on a regular basis.

Our biggest concern is of course Personal Protective Equipment for our employees. I am sure you have heard on the news that even medical professionals are struggling with protecting themselves. Rest assured we continue to source out specialized equipment.

For our employees we have:

- **Gloves;** readily available
- **Masks;** our inventory should be sufficient to get us through this Pandemic
- **Goggles;** have been ordered - *the only time our employees would use protective eye wear would be if someone has contracted the virus and we are supporting them at home*
- **Gowns;** we have approximately 100 on hand - *again, we would only use gowns when someone we support has the virus*
- **Face Shields;** the order should be sufficient, but the shields are also in high demand at the hospitals - *again, we would only use the shields when someone we support is sick with the virus*
- **Wipes & Cleaners;** we have also ordered special cleaning wipes and spray from a medical supplier. These wipes are used in Operating Rooms and Dental Offices. They clean exceptionally well.

The mission of Community Living Burlington is to enrich the quality of life and to promote full and meaningful inclusion in the city of Burlington of people who have a developmental disability.

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At Community Living Burlington, I am sure families are struggling not being able to visit your loved ones. We have promoted Face Time and other online communication tools so staff can assist you to see your family member during this time of isolation.

Update on Day Services:

We understand that families who can't access our Day Services must be struggling and we are very sorry for that. The Ontario Government continues to add restrictions on people gathering in groups and given the spread of COVID-19, we agree with these measures.

Our managers are working on programming that can be accessed by our day service participants through Virtual Tools.

This information will be sent out to you hopefully by next week. There will be no cost for you to access this and we hope that it will help you manage your day and keep your loved one busy and engaged. Stay tuned for that notice in your email or on our website.

I hope that given the circumstances everyone is staying safe and healthy.

I want to thank you for your support, and I will keep you updated as things change within our organization.

Sincerely

J Pryde

Judy Pryde
Executive Director