



June 11, 2020

Dear Family Members,

On June 11, 2020, the Premier announced that families will be able to come and visit their loved one's in group living situations by **June 18th, 2020**.

I am sure that everyone is very relieved to hear this news. With this announcement today, Community Living Burlington is asking that you reach out to the manager or assistant manager of the program where your family member lives, to arrange the time and date for your visits. The reason we are requesting planned visits is that there are criteria that must be followed by yourself and the employees at our organization. As per the information that we have received from the Province, there will be strict Health and Safety Guidelines required to protect families, the people we support and our employees.

The guidelines state:

- Residential care settings will allow outdoor visits of two people at a time.
- Physical distancing will be required for all visits.
- Families will be subject to strict health and safety protocols, including requiring visitors to pass active screening every time they visit.
- Families must confirm with management that they have tested negative for COVID-19 within the previous two weeks, (documentation will be required).
- Families must comply with the infection prevention and control protocols at our agency.
- Families must bring and wear a face covering during visits.

Additionally, residential care settings, must meet the following conditions before they welcome visitors:

- Homes must not be in outbreak;
- Homes must have an established process for communicating visitor protocol and the associated safety procedures; and
- Homes must maintain the highest infection prevention and control standards.

The Mission of Community Living Burlington is to enrich the quality of life and to promote full and meaningful inclusion in the city of Burlington of people who have a developmental disability.

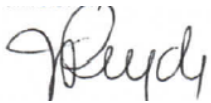
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Other facts for families:

- In the event of an outbreak at an individual home or residential care setting, non-essential visits will again be restricted. If a second wave of COVID-19 occurs, the government will revert to restricting visitors at all homes and residential care settings to protect residents and staff.
- These public health restrictions for long-term care homes, retirement homes, and residential settings are meant to provide meaningful and equitable access to visits for all residents, while considering the staffing and space capacity available to the home to maintain safety of residents, staff and visitors.

We are happy to see these positive changes. Please contact the manager of your program if you have any questions or concerns.

Sincerely,



Judy Pryde
Executive Director

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