

## Further information re: COVID-19: Emergency Family Law Referral Telephone Line

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### Law Society's COVID-19 Response FAQs

I'm a self-represented litigant (SRL). Can I get advice to help me determine whether or not my family court matter meets the criteria to be heard by the Court on an urgent basis, and if so how to proceed?

In response to COVID-19, as an interim measure, with support from the Superior Court of Justice and the Ontario Court of Justice, the Law Society is pleased to launch an emergency family law referral telephone line to provide assistance to people who are self-represented (SRLs) and who are trying to determine whether or not their family court matter meets the criteria to be heard by the Court on an "urgent" basis and, if so, how to proceed in making their request.

This emergency service will connect SRLs with family lawyers, working on a pro bono basis, who will provide 30 minutes of legal advice specific to determining whether or not their family court matter is urgent and referrals to other available legal services.

Additional services may be available from the lawyer on a private retainer basis, from Legal Aid Ontario, from the Law Society Referral Service or the private unbundled [family law roster](#)\*.

This interim measure is offered by the Law Society in association with the Ontario Bar Association and Toronto's Family Law Advice and Settlement Counsel project, with support from the Family Lawyers Association and the Federation of Ontario Law Associations. To access this service, which will be staffed during business hours, SRLs may contact the Law Society by phone at the following numbers:

Toll-free: 1-800-268-7568

General: 416-947-3310

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Original source: <https://lso.ca/news-events/news/corporate-statement-re-covid-19>