

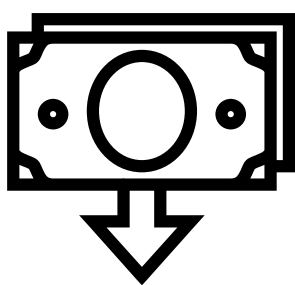


APPLYING REFUND OF YOUR BOOKING

www.expeditionexclusive.com.au

STEP ONE: REFUND REVIEW

Process Time: 4 to 6 weeks



To apply refund of your booking, please email your request to info@expeditionexclusive.com.au. We will submit your booking to suppliers for the approval of the available refundable amount.

STEP TWO: REFUND SUBMISSION

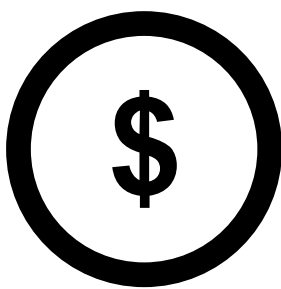
Process Time: 2 business days



Once the refundable amount is confirmed by the suppliers, we will email you the refund form. Please complete the form and email back to us on info@expeditionexclusive.com.au.

STEP THREE: REFUND PROCESS

Process Time: 12 to 26 weeks



We will process refund in order of the date of booking departure. During the COVID-19 period, the refund process will take longer than normal as we are reliant on receiving the funds back from the suppliers before we are able to pass them on to you.

FAQ

Useful Information and Links



- [Understand on Travel Credits & Refunds](#)
- [COVID-19 Customers FAQ](#)
- [Is Credit Voucher a better option](#)



LEARN MORE AT WWW.EXPEDITIONEXCLUSIVE.COM.AU