

National Mandatory Reporting Overview

Jurisdiction	Who is mandated to notify?	What is to be notified?	Maltreatment types for which it is mandatory to Report?	Relevant Sections of the Act/Regulation	To whom do I Notify?
ACT	A person who is: a doctor; a dentist; a nurse; an enrolled nurse; a midwife; a teacher at a school; a psychologist, a person providing education to a child or young person who is registered, or provisionally registered, for home education under the <i>Education Act 2004</i> ; a police officer; a person employed to counsel children or young people at a school; a person caring for a child at a child care centre; a person coordinating or monitoring home-based care for a family day care scheme proprietor; a public servant who, in the course of employment as a public servant, works with, or provides services personally to, children and young people or families; the public advocate; an official visitor; a person who, in the course of the person's employment, has contact with or provides services to children, young people and their families and is prescribed by regulation.	A belief, on reasonable grounds, that a child or young person has experienced or is experiencing sexual abuse or non-accidental physical injury; and the belief arises from information obtained by the person during the course of, or because of, the person's work (whether paid or unpaid)	<ul style="list-style-type: none"> Physical abuse Sexual abuse 	Section 354 & 356 of the <i>Children and Young People Act 2008 (ACT)</i>	<p>Office for children, Youth and Family Support</p> <p>GPO Box 158 Canberra City ACT 2601 Ph: 132 281</p> <p><u>To report instances of child abuse:</u></p> <p>Ph: 1300 556 729</p> <p><u>If you are a mandatory Reporter:</u> Ph: 1300 556 728 Fax: 6205 0641</p> <p>Email Child Protection Reports childprotection@act.gov.au</p> <p>Online Reporting (Ctrl + Click to follow)</p> <p>https://form.act.gov.au/smartforms/csd/child-concern-report/</p>
NSW	A person who, in the course of his or her professional work or other paid employment delivers health care, welfare, education, children's services, residential services or law enforcement, wholly or partly, to children; and a person who holds a management position in an organisation, the duties of which include direct responsibility for, or direct supervision of, the provision of health care, welfare, education, children's services, residential services or law enforcement, wholly or partly, to children	A child or young person "is at risk of significant harm if current concerns exist for the safety, welfare or wellbeing of the child or young person because of the presence, to a significant extent, of ... basic physical or psychological needs are not being met ... physical or sexual abuse or ill-treatment ... serious psychological harm during the course of or from the person's work	<ul style="list-style-type: none"> Physical abuse Sexual abuse Emotional/ Psychological abuse Neglect Exposure to family violence 	Sections 23 and 27 of the <i>Children and Young Persons (Care and Protection) Act 1998 (NSW)</i>	<p>Department of Family and Community Services Head Office 4-6 Cavill Ave Ashfield, NSW 2131</p> <p>Locked Bag 4028 Ashfield NSW 2131 Ph: (02) 9716 2222</p> <p><u>Child Protection Helpline:</u> 132 111 (24 hours a day, 7 days a week)</p> <p><u>Mandatory Reporters call:</u> 133 627 (13 DOCS) Online Reporting (Ctrl + Click to follow)</p>

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NT	Any person with reasonable grounds	A belief on reasonable grounds that a child has been or is likely to be a victim of a sexual offence; or otherwise has suffered or is likely to suffer harm or exploitation	<ul style="list-style-type: none"> • Physical abuse • Sexual abuse • Emotional/ Psychological abuse • Neglect • Exposure to Physical violence(e.g. A child witnessing violence between parents at home) 	Sections 15 and 26 of the Care and Protection Children Act 2007 (NT)	Department of Children and Families PO Box 40596 Casuarina NT 0811 Ph: (08) 8999 3737 <u>To report instances of child abuse:</u> (24 hours) 1800 700 250
	Registered health professionals	Reasonable grounds to believe a child aged 14 or 15 years has been or is likely to be a victim of a sexual offence and the age difference between the child and offender is greater than 2 years.	<ul style="list-style-type: none"> • Sexual abuse 	Section 26 of the Care and protection of Children Act 2007 (NT)	
QLD	An authorised officer, employee of the Department of Child Safety, a person employed in a departmental care service or licensed care service. Including police officers with child protection responsibilities	Awareness or reasonable suspicion of harm caused to a child placed in the care of an entity conducting a departmental care service or a licensee	<ul style="list-style-type: none"> • Physical abuse • Sexual abuse or Exploitation • Emotional/ Psychological abuse 	Section 9, 13E & F of the <i>Child Protection Act 1999</i> (Qld)	<i>Department of Communities-Child Safety (Child Safety Queensland)</i> PO Box 806 Brisbane QLD 4002 <i>To report instances of child abuse:</i>
	A doctor or registered nurse Teachers include approved teachers under the Education (Queensland College of Teachers) Act 2005, employed at a school.	Awareness or reasonable suspicion during the practice of his or her profession of harm or risk of harm	<ul style="list-style-type: none"> • Neglect 	Sections 191-192 and 158 of the <i>Public Health Act 2005 (Qld) No 48</i>	<i>South East: 1300 679 849</i> <i>South West: 1300 683 390</i> <i>Far Nth Qld: 1300 684 062</i> <i>North Qld: 1300 706 147</i> <i>Nth Coast: 1300 703 921</i> <i>Brisbane: 1300 682 254</i>

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QLD (cont'd)	The staff of the Commission for Children and young People and Child Guardian . A person performing a child advocate function under the Public Guardian Act 2014.	A child who is in need of protection under s10 of the <i>Child Protection Act</i> (i.e., has suffered or is at unacceptable risk of suffering harm and does not have a parent able and willing to protect them)		Section 20 of the <i>Commission for Children Young People and child Guardian act 2000 (Qld)</i>	<p>Central Qld: 1300 703 762 After hours (all areas): 1800 177 135 If unsure of who to contact: Call child Safety Services Enquiries Unit on: 1800 811 810</p> <p>Online Reporting (Ctrl + Click to follow)</p> <p>https://secure.communities.qld.gov.au/child-safety</p>
SA	Doctors; pharmacists; registered or enrolled nurses; dentists; psychologists; police officers; community corrections officers; social workers; teachers; family day care providers; employees/volunteers in a government department, agency or instrumentality, or a local government or non-government agency that provides health, welfare, education, sporting or recreational, child care or residential services wholly or partly for children; ministers of religion (with the exception of disclosures made in the confessional); employees or volunteers in a religious or spiritual organisations	Reasonable grounds that a child has been or is being abused or neglected; and the suspicion is formed in the course of the person's work (whether paid or voluntary) or carrying out official duties	<ul style="list-style-type: none"> • Physical abuse • Sexual abuse • Emotional/ Psychological Abuse • Neglect 	Section 11 of the <i>Children's Protection Act 1993 (SA)</i>	<p>Families SA Level 7, 108 North Terrace Adelaide SA 5000 Ph: (08) 8124 4185</p> <p><u>To report instances of child abuse:</u> 131 478 (24 hours)</p> <p>Online Reporting (please note you will need to create an account to use)</p> <p>https://my.families.sa.gov.au/IDMProv/landing.html</p>
TAS	Registered medical practitioners; nurses; dentists, dental therapists or dental hygienists; registered psychologists; police officers; probation officers; principals and teachers in any educational institution; persons who provide child care or a child care service for fee or reward; persons concerned in the management of a child	A belief, suspicion, reasonable grounds or knowledge that: a child has been or is being abused or neglected or is an affected child within the meaning of the <i>Family Violence Act</i>	<ul style="list-style-type: none"> • Physical abuse • Sexual abuse • Emotional/ Psychological abuse • Neglect 	Sections 13 and 14 of the <i>Children, Young persons and Their Families Act 1997 (Tas)</i>	<p>Child Protection Services GPO Box 125 Hobart, TAS 7001 Ph: 1300 135 513</p> <p><u>To report instances of child abuse:</u> Ph: 1300 737 639 (24 hours)</p>

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TAS (cont'd)	care service licensed under the <i>Child Care Act 2001</i> ; any other person who is employed or engaged as an employee for, of, or in, or who is a volunteer in, a government agency that provides health, welfare, education, child care or residential services wholly or partly for children, and an organisation that receives any funding from the Crown for the provision of such services; and any other person of a class determined by the Minister by notice in the Gazette to be prescribed persons.	<i>2004</i> ; or there is a reasonable likelihood of a child being killed or abused or neglected by a person with whom the child resides	<ul style="list-style-type: none"> Exposure to family violence 		<p>Online Reporting (Ctrl + click to follow)</p> <p>http://www.dhhs.tas.gov.au/children/child_protection_services/what_can_i_expect_when/child_protection_notification_form</p>
VIC	Registered medical practitioners, registered nurses, a person registered as a teacher under the <i>Education, Training and Reform Act 2006</i> or teachers granted permission to teach under that Act, principals of government or non-government schools, and members of the police force .	Belief on reasonable grounds that a child is in need of protection on a ground referred to in Section 162(c) or 162(d), formed in the course of practising his or her office, position or employment	<ul style="list-style-type: none"> Physical abuse Sexual abuse 	Sections 162 and 182 and 184 of the <i>Children, Youth and Families Act 2005 (Vic.)</i>	<p>Department of Human Services-Children, Youth and families Level 9, 50 Lonsdale St Melbourne VIC 3000</p> <p>Child Protection Crisis Line 131 278 24 hrs 7 Days</p> <p><u>Local Child Protection Contacts:</u> <u>Metropolitan</u> Eastern: 1300 360 391 Southern: 1300 655 795 North & West: 1300.664 977 <u>Rural:</u> Barwon S/West: 1800 075 99 Gippsland:1800 020 202 Grampians:1800 000 551 Hume: 1800 650 227 Loddon Mallee: 1800 675 598</p>

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WA	Court personnel; family counsellors; family dispute resolution practitioners, arbitrators or legal practitioners representing the child's interests	Reasonable grounds for suspecting that a child has been: abused, or is at risk of being abused; ill treated, or is at risk of being ill treated; or exposed or subjected to behaviour that psychologically harms the child/	<ul style="list-style-type: none"> • Physical abuse • Sexual abuse • Emotional/ Psychological abuse • Neglect 	Section 160 of the <i>Western Australia Family Court Act 1997 (WA)</i>	Department for Child Protection: Central Office PO Box 6334 East Perth WA 6892 Ph: (08) 9222 2555 TTY: (08) 9325 1232 <u>To report instances of child abuse:</u> (08) 9222 2555 or 1800 622 258 <u>After hours:</u> (08) 9223 1111 or 1800 199 008 <u>Mandatory Reporters:</u> 1800 708 704 (24 hours) Fax: 1800 610 614 Online Reporting https://mrweb.dcp.wa.gov.au/psc/mrweb/EMPLOYEE/CRM/c/MRIS2.AS_MRIS2.GBL?&
	Licensed providers of child care or outside-school-hours care services	Allegations of abuse, neglect or assault, including sexual assault, of an enrolled child during a care session	<ul style="list-style-type: none"> • Physical abuse • Sexual abuse • Neglect 	Regulation 20 of the Child Care Services Regulations 2006 Regulation 19 of the Child Care Services (Family Day Care) Regulations 2006 Regulation 20 of the Child Care Services (Outside School Hours Family Day Care) Regulations 2006 Regulation 21 of the Child Care Services (Outside School Hours Care) Regulations 2006	(Continued from above)
	Doctors; nurses and midwives; teachers; and police officers	Belief on reasonable grounds that child sexual abuse has occurred or is occurring	<ul style="list-style-type: none"> • Sexual abuse 	Section 124B of the <i>Children and Community Services Act 2004</i>	

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***References:**

'Mandatory reporting of child abuse and neglect' Published by Australian Institute of Family Studies, August 2014

'Reporting abuse and neglect: State and Territory departments responsible for protecting children' Published by Australian Institute of Family Studies, January 2015

Matthews, Ben. *Report for the Royal Commission into Institutional Responses to Child Sexual Abuse: Mandatory reporting laws for child sexual abuse in Australia: A legislative history;* Australian Centre for Health Law Research, Queensland University of Technology August 2014

Direct internet links to relevant bodies in each state

<http://www.communityservices.act.gov.au/ocyfs/reporting-child-abuse-and-neglect>

http://www.keepthemsafe.nsw.gov.au/v1/reporting_children_at_risk/mandatory_reporter_guide

http://www.childrenandfamilies.nt.gov.au/Child_Protection/Child_Abuse/

<https://www.communities.qld.gov.au/childsafety>

<http://www.families.sa.gov.au/pages/protectingchildren/MandatoryNotificationObligations/?reFlag=1>

http://www.dhhs.tas.gov.au/children/child_protection_services

<https://mandatoryreporting.dcp.wa.gov.au/Pages/Home.aspx>

<http://www.dhs.vic.gov.au/for-service-providers/children,-youth-and-families/child-protection>