

Welcome to NZRA.

At NZ Roadside Assistance, we go the **extra mile** to keep your vehicles mobile and your people safe on the road.

We specialize in developing customised roadside assistance programmes to suit our business clients' personalised requirements at direct wholesale rates. NZRA also provides cost effective and tailored Roadside Assistance programmes to the public.

With automotive experts, solid systems and outstanding customer service, we guarantee a premium roadside service with the fastest response throughout New Zealand (approx 30-40 minutes).

Our flexible, personable approach means we work with you to design, implement and manage a roadside support programme which you can either brand as your own or use our trusted NZRA branding.

Proud to be 100% New Zealand owned and operated, we provide technical and customer support for all your motoring needs with tailored programmes for fleet and private vehicles, motorcycles, taxis, buses, vans and trucks.



OUR PEOPLE

We believe our people are our biggest asset. Having a dedicated and experienced team ensures quick, reliable roadside assistance services when you need it most.

NZ Roadside Assistance was founded by Paul Gostick, our managing Director with over 25 years in the Automotive Industry, his expertise covers both national and international levels of Automotive assistance services.

Paul and his team of qualified automotive and customer services experts, have over 50 years combined experience and we are always pleased to meet and discuss how we can provide our services for you and your customers, 24 hours per day - 7 days per week.



Looking for quality, reliable roadside assistance you can rely on 24/7, 365 days a year, nationwide?

Whether you have a few vans or a large fleet of vehicles, we can develop and manage an automotive solution that guarantees your staff and customers the roadside support they deserve.

Our extensive service provider network ensures the fastest response time in New Zealand (approx 30-40 minutes) so when your staff or customers have an accident or breakdown, they'll know you've got their back with fast, safe, reliable roadside assistance.

- Insurance and Broker Network Programmes Rental Vehicle and Fleet Programs Dealer and Automotive Workshop Loyalty Retention Programmes Personal Roadside Assistance 24/7 Memberships Non-member Emergency Roadside Assistance
- Finance Sector Programmes Trade Services Customer Assist Programmes 24/7 Call Centre Support Answering Services.



BREAKDOWN



JUMP STAR



TYRE CHANGE



BATTERI



TOWIN



LOCK OUTS



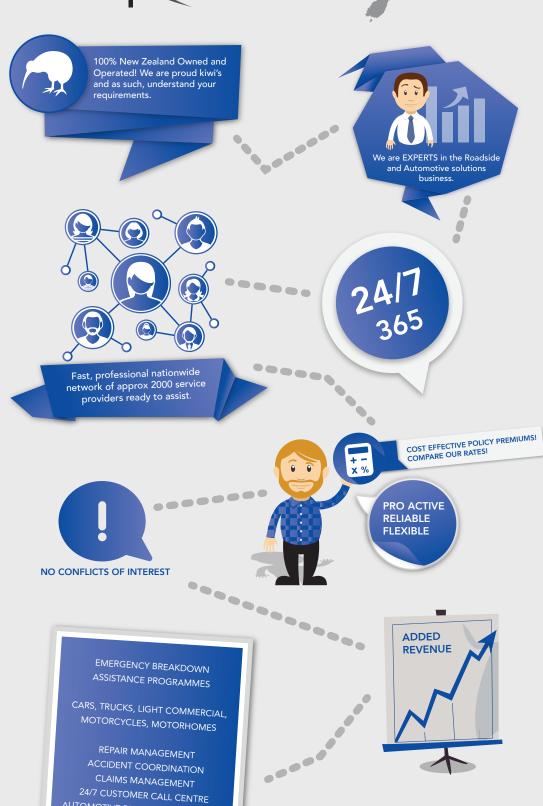
FUEL TOP-UF



Visit us online for further information on our quality services and programmes.

www.nzra.co.nz





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Postal Address:

P O Box 33 364 Takapuna North Shore City Auckland, 0740

AUTOMOTIVE RETENTION PROGRAMS KEY SUPPLIER ARRANGEMENTS

CONCIERGE PROGRAMMES

We are proud to be endorsed by the Motor Trade Association. We stand behind and support the MTA Assurance brand







WE PROVIDE BREAKDOWN INSURANCE FOR OVER

WE MANAGE AND SETTLE OVER 1200 BREAKDOWN RELATED EVENTS PER MONTH

280 BREAKDOWN EVENTS PER WEEK IN NEW ZEALAND COVERED BY US



We have strong relationships with clients from LARGE insurers to successful independent professionals.





EASY TO OBTAIN QUOTATIONS



WE HAVE A WIDE APPETITE FOR ROADSIDE, ACCIDENT AND CUSTOMER ASSISTANCE WHICH INCLUDES:

- Corporate Business Sector Large Insurance Companies Boutique Insurers
- Broker Networks Finance Companies Rental Car Industry Fleet and Leasing Companies • Motor Home and RV Markets • Classic Car and Motorcycle enthusiasts Private car, motorcycle, vans, motor-home
 Inspection and Safety Centers

 - Auto Manufacturers
 Car Dealerships, Franchise Groups and Owner Operated Workshops • Commercial Organisation • Mechanical Warranty Companies

