

RESPONSIBLE SERVICE OF ALCOHOL HOUSE POLICY

FIGTREE RSL BOWLING CLUB fully supports the responsible service of alcohol and provide patrons with a safe a secure environment. The Directors of this club fully support the RSA Policy and importantly, assist staff to enforce the procedures set out within.

PRINCIPALS

- No alcoholic beverages are to be served or supplied to persons under the age of 18
- Non-alcoholic or low-alcoholic beverages are provided for and are priced lower than the full strength beverage
 - Water is available on a complimentary basis
 - No admission permitted to intoxicated patrons
- Refusal of service to intoxicated patrons
- The Club seeks to create an environment that discourages drunken, disruptive or violent behaviour
- The Club does not seek to encourage rapid or excessive consumption of alcohol through pricing
- If a customer is refused service, a Supervisor will politely explain to the patron that the premises cannot legally serve them alcohol.
- Excluded customers cannot return to the venue for 24 hours & are required by law to move more than 50 metres away from the premises
- If an excluded person fails to comply then they are committing an offence and can be prosecuted by police.
- The Figtree RSL Bowling Club is an active member of the Wollongong Liquor Accord

SIGNS OF INTOXICATION

Listed are general signs that a patron may be intoxicated:

- A notable change in behaviour (especially towards anti-social or inappropriate behaviour)
- Slurring of, or mistakes, speech
- Clumsiness; knocking things over such as drinks, ashtrays or dropping coins or change
- A significant loss of co-ordination (usually staggering or swaying)
- A degree of confusion, lack of understanding or ability to hear and difficulty in responding
- Physical signs such as vomiting, violent and abusive language

If in doubt - No admission - No liquor service - Consult with Supervisor - Remove from premises - Call for Police assistance if required

STRATEGIES TO PREVENT INTOXICATION

- Prominently display all legally required RSA signage
- Promote low-alcohol liquor and other non-alcoholic drinks
- Provide quality food
- Avoid unacceptable and illegal liquor promotions
- Provide transport options
- No high alcohol content shots, shooters or doubles will be served after 11pm
- Staff will be appropriately trained on the responsible service of alcohol
- An incident log will be maintained for all licensing matters
- A register of RSA accredited staff will be maintained by the Club

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