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### Introduction

In today's business world, we rely heavily upon our websites to promote our businesses and to communicate with our prospects.

Therefore, we want as many hits on our websites as possible, because all website visitors are potential customers and potential sources of revenue.

Often, many business owners set up a website and think that just having the site is enough. But it's not – there are billions of websites out there, so you need to do something clever to attract users to yours.

This business guide gives you twelve strategies to increase the traffic to your website and therefore expose more potential customers to your products or services. These strategies are all simple to implement and best of all, they are completely free!

Please visit the Bloomtools website for more helpful business information and guides.

# **5 Quick Tips**

You can get more website traffic by:

- Boosting your ranking in Google search results
- Offering incentives and a fun, interactive website
- Getting involved in social networking sites
- Promoting your website address at every opportunity
- Keeping your contacts updated with regular communication

### Use SEO to improve your search engine ranking

One of the most popular ways that potential customers find you website is through search engines, such as Google.

When users conduct a search, they usually visit the first few listings that are displayed, so if your website is not listed near the top you won't get many visitors from search engines.

However, there are many Search Engine Optimisation (SEO) techniques that you can use to improve your ranking in Google search listings and get more traffic from search engines.

These are the three most important

### **Need SEO help?**

Bloomtools offers two Search SEO Action Plan which outlines strategies for your business and the

SEO techniques:

### Get popular/high ranked websites to link to your site

Google decides the importance of every web page using its patented PageRank algorithm, and then lists these pages in search results according to their rank. If you can get other websites, particularly important and popular websites, to link to yours, you will increase the rank of your site and get your business displayed higher in Google search result listings.

### Choose your keywords carefully

You can help Google determine the content of you website by carefully choosing the 'keywords' used within your copy. Choose the most important words that describe your business that you think people will use when they search for your site on Google. Then make sure Google can find these words on your website by putting them in important places such as the page title, headings, links and bold text.



### Have an XML sitemap of your site easily accessible

Create a text link to every page in your site, or have an XML sitemap of your website's page structure readily accessible so Google can easily read the content of your site. Additionally, your website should be constructed using the appropriate HTML coding to ensure that Google can read all relevant content. All website should

have a general site map to help visitors navigate the site as well as an XML sitemap that is automatically generated to ensure it is always up to date.

With a Bloomtools 3G Website, many basic SEO features are built in, such as a general and an XML sitemap and a simple keyword editor.

> Learn more



### Get other popular websites to link to yours

Another great way to increase traffic to your website is to get as many reputable websites as possible to display a link to your site.

Not only will this improve your Google PageRank and get you listed higher, it will also expose many more potential customers to your business.

It is important to make sure that the website your link appears on has a similar target audience to yours, so your link is being seen by actual prospects.

The easiest websites to get your site listed on are those of your business alliances and associates as well as information websites for your industry or local area, because they usually will put a link to your website on their page for free.

You could also profile the demographics (age, gender, occupation) and psychographics (likes, dislikes, opinions) of your target audience and think about some of the other products and services they may use and then approach these businesses for links. For example, a mortgage broker



could get a link on a real estate agent's site because they have a similar market.

Some useful techniques for getting links include:

#### **Article**

Write an article in your area of expertise and get it displayed on a website or in an email newsletters with a link to your site.

> Learn more

#### **Testimonial**

Write a testimonial for an alliance or a client and get it displayed on their website with a link to your site.

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#### Advertisement

Place an advertisement on the other website with a link to your site. This could be a graphic or a text advertisement, but text is more effective for link purposes because you can use keywords.

### Sponsor

Sponsor a local organisation or group, like a sports club or chamber of commerce, and get a link to your site placed on their site.

## **How does Google PageRank work?**

Think of a website as a research paper. The way that a research paper can be determined as important is if many other research papers refer to it as a source in their reference list. Google's PageRank algorithm works largely in the same way. A webpage's importance (based on a scale of 1 to 10) is computed by working out how many 'back links' (websites linking to a page) there are and the importance of each of these links. If lots of important sites (with high PageRanks) link to a site then it is regarded as important.



### Write and publish a blog on your website

Blogs, or weblogs, are popular on the internet at the moment and are a useful tool for businesses to promote themselves and attract visitors to their websites.

Blogs that contain company news and updates are a great way to keep your audience informed. Alternatively, a blog that is written by a particular member of staff will give your business a friendly 'face' and help strengthen your customer relations.

If you write a blog that is lighthearted and funny, and actually sounds like it is written by a real person, you will be able to attract a loyal readership.

You can weave company messages throughout your blog to inform readers about your company and keep your brand at the top of their mind.

If your blog gets a reputation as a good read, it will become popular and your website traffic will increase dramatically.

A great strategy for businesses is to write a blog containing helpful tips and information on a topic that you are an expert on. If your advice is genuinely valuable, your customers and prospects will read your blog regularly.

More importantly, they will come to trust you and view your business as a leader. If you are going to write a blog like this, write regularly (at least once a week) and make sure your information is clear and accurate.

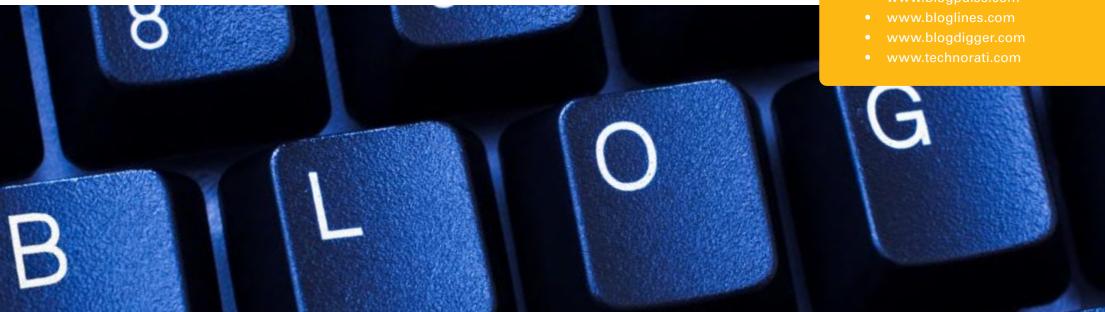
It's also a great idea to encourage comments from your readers, which builds a conversation and gets more people involved - try ending your entry with something like "share your story below".

With the Bloomtools Blog Manager, you can easily write your blog and display it on your website.

> Learn more

# **Blog listing sites**

Once you have started writing your blog, great sites to get your blog listed on:



### **Start Twittering**

Twitter is the latest social networking phenomenon. It's an online community where users 'micro-blog' - share their thoughts or opinions in a short blurb of less than 140 characters.

Celebrities use it to update their fans, business gurus use it to share their knowledge, everyday people use to communicate with their friends and companies are starting to use to to raise their profile and attract website traffic.

It's a very handy business tool, especially for generating website traffic, so here's our tips for getting started:

#### Sign up

Go to www.twitter.com and sign up for an account. Put in all your details and choose a professional username because everyone sees this.

Then upload a picture (a logo works well) and choose a background.

To make the most impact for your business, make your own background

that features your products or your branding.

#### Follow people

Once you're set up on Twitter, you need to start connecting with people. You can 'follow' other people, which means you get to see all the 'tweets' they post.

There are many interesting people on Twitter that you can follow, from Google to Barack Obama - click on the 'Find People' link to search for people.

Another handy tool for finding interesting people to follow is www. search.twitter.com where you can type in a keyword and find all the people that are talking about that topic.

Generally if you follow someone, they will follow you too so the more people you add, the more you can expose your business.

### Get tweeting

A 'tweet' is the message you post on your Twitter and it can be any content

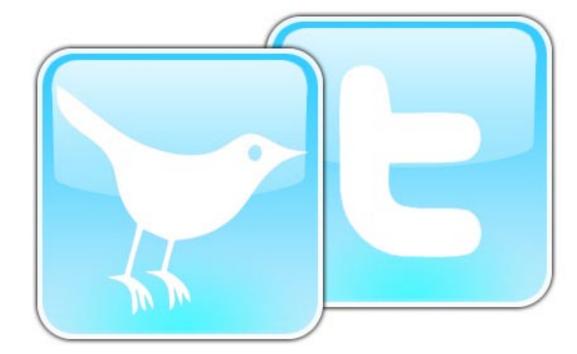
you like, up to 140 characters. Use your Twitter to share company news, new products, special offers or even just a link to an interesting article you have written.

Most businesses will make their tweet something short and interesting with a link to their website. Go to www. tr.im to shorten your URLs so they can fit in the 140 character limit.

It's important that your tweets are interesting and valuable to the people that are reading them people will soon stop following you if all your posts are just advertising your business. Twitter is all about visibility, so aim to add a new tweet every day or two.

### Tip

We've just introduced a new function in Ezy Communicator to easily publish your articles to Twitter. When you are adding an article, simply put your Twitter login details into the system and a tweet with a link to your site will be posted on your Twitter automatically.







### Get involved in forums

Forums or discussion boards were one of the first forms of social networking on the internet and are still very popular today.

A forum is basically an online chat room where users have conversations with other people about certain topics. The topic really depends on the website that the forum is on - it could be anything from fishing, to computers, to advertising.

The biggest and most successful forums are usually on third-party sites, like fan sites, because they have more credibility.

So how can you use a forum to promote your business?

First, you need to do some research. Search the internet for forums that relate to your industry or products - eg. an electrician could use a DIY handyman forum, a shoe retailer could use a fashion forum or a personal trainer could use a fitness forum. Sign up for a few forums

that relate to your business and read through the content on there.

Then you need to start posting.
Find a conversation (sometimes called a thread) you can participate in, add your comment and put a link to your website at the bottom.

Your comments need to be genuinely valuable, so take the time to think of some advice or information that is relevant to the other forum users.

For example, the electrician could answer someone's question about outdoor wiring, the shoe retailer could tell users about the latest brand of shoes in stock or the personal trainer could share his opinion on the latest workout techniques...the possibilities are endless.

Posting useful information also positions you as the expert and gives people a real reason to click on your website link.

Here are some tips to help you make

the most of forums:

- Be accurate if you are going to be giving advice, make sure it's correct otherwise you could damage your business reputation.
- Proofread spell check before you post because nothing looks more unprofessional than spelling mistakes.
- Don't spam if you just use the forum to put your website link everywhere without taking the time to add a relevant comment, you will get banned from the forum, plus it makes you look bad.
- Do it often the more you participate, the more credibility you will gain and users will look to you for information, so try to do several posts per week.

Also, try this strategy with blogs
- find some relevant to your industry
and add informative comments with
your website link.



### Send newsletters that link to your website

Sending regular newsletters is a great way to stay in touch with your customers and prospects to keep your brand at the top of their mind.

Newsletters have the potential to increase your website traffic enormously, but many businesses are missing out on this, because they don't link the newsletter directly to their website.

### **Stuck for ideas?**

Here are some great topic ideas for your newsletter articles:

- Product reviews
- Client success stories
- Interviews/profiles
- Lifestyle pieces
- Company news
- Expert advice and tips

In order to increase your website traffic, I suggest that when you send out a newsletter, have a short snippet of each article in the actual email to get the reader interested. Then have a 'read more' link, so when the reader clicks on this link they are taken directly to your website to read the full article.

This is a very easy strategy to increase your website

traffic because it requires absolutely no time or effort – you are already writing the articles and sending out the newsletter, so why not link it directly to your site? And who knows, after they read the article, they might start browsing your site and make an inquiry or even a purchase.

As well as linking your articles to your site, why not include special offers in your email that link directly to a page on your website.

Create a small advertisement or text link that will appeal to your target market, and place it in your newsletter to increase your site traffic.

The ideal tool for sending newsletters is the Bloomtools Ezy Communicator:



# **Ezy Communicator**

Communicate with your customers and stay top of mind with our user-friendly database marketing system, featuring email and SMS marketing, ecards, surveys and event management.

> Learn more



1300 ezy ezy (1300 399 399) www.bloomtools.com



### Write and share your own articles and ebooks

Writing articles and ebooks on topics that you are knowledgeable about is a great way to position you and your business as the expert in your chosen field.

And you can do so much more with these than just having them on your website for visitors to read –you can make them work for you and increase your website traffic.

I suggest that you put every article and ebook you write on listing websites. All you have to do is register for an account and then you can submit as many as you want. Then, when people find you articles or ebooks on these sites and choose to read them, they will be linked directly to your site or presented with your website address.

This means that they go to your website to read the article or to get more information, which increases your website traffic and exposes more potential customers to your business.

Make sure that throughout your article or ebook, you regularly reference your website address, so that readers can directly access your website.

Make these links are interesting by using an incentive, such as "to find out more about using this strategy for your business, click here", with 'click here' hyperlinked to the relevant page of your website.

Once you have got your article or ebook published, you need to encourage people that have already read it to share it with their friends and colleagues. A great way to do this is to include a 'send to a friend' link at the bottom of your article or several times throughout your ebook.

For example, you may write "If you know anyone who would gain value from reading this ebook/article, please click here to send them a copy".

You should also use articles with your alliances - get your articles on their website and in their newsletters as a guest expert, with a link to your website of course.

### Where can I list my articles?

There are thousands of article and ebook submission sites that you can join and submit to. Some great free ones include:

- www.digg.com
- www.reddit.com
- www.ezinearticles.com
- www.articleonramp.com
- www.free-ebooks.ne



### Give your website visitors something for free

Visitors to your website are just like all other people – they love getting something for nothing.

So if you want to increase your website traffic, give people an incentive to come to your site. An incentive will get customers returning to your site regularly, and encourage them to spread word about it to their friends and colleagues.

Most visitors to your webiste won't purchase or contact you straight

away, so you need to have a strategy in place to capture their contact details so you can add them to your database and target them with your future marketing. An incentive is perfect for this because it gives them a reason to give you their details.

#### Competitions

Run a competition on your website with a prize that is of value to your visitors, such as a free product or service. Make sure you capture the email addresses of entrants for your database, and don't forget to research the legal requirements.

#### > Read more

#### Free giveaways

Offer your visitors something for free in return for joining your mailing list or becoming a member of your site. A great free giveaway is an ebook or whitepaper that you have written on your area of expertise – it is useful for visitors and positions you as an authority on the topic.

#### **Vouchers**

Give website visitors vouchers and discount offers that they can either

redeem online or print out and take into your store. They are easy to make, and you don't need to offer a big discount, because people will use them no matter what.

You can promote these incentives in your newsletters and email marketing with an advertisement or link to take the reader directly to the relevant part of your site.

You should also promote them to your alliance's database and clients with an ad on their site and in their newsletters. Also, promote them offline too to get even more traffic.





### Make your website interactive and fun

People are more likely to return to your website and tell other people about it if it offers them more than just somewhere to buy your product.

By making your website interactive and fun, you will draw people back again and again, keeping your brand at the top of their mind.

Some great ideas for making your website fun are:

#### An online forum

Discussion groups are a great way to get people interacting with your site. You can set up discussion topics that are related to your brand or industry, and give your visitors the opportunity to choose their own topics, because they are more likely to return to your site if there is something to do on it. An online forum will establish a community around your brand and build loyalty, which will encourage repeat purchases and word of mouth promotion. Forums are also a great way to get feedback from your customers and get them involved in your company.

> Learn more

#### **Polls**

These can be simply for fun, to get people

involved with your site, or they can be used to get brief opinions from your customers. Remember, polls usually only have two answer options ('either or'), so they need to very simple.

> Learn More

#### Surveys

If you are seeking more in-depth information from your customers and prospects, why not create a survey and display it on your website? These can be a great way to find out the views and opinions of your site visitors, which you can use to improve your site or products, and to get your prospects interacting with your site.

> Learn more

#### Quizzes

Combine general knowledge questions with information about your industry, to entertain users while educating them about your brand. A great way to get people coming back to your site is to have a new quiz each week, and you could even set it up as a competition with a prize for each weekly winner.

Use several of these strategies to keep peple on your site longer and draw them back regularly.



### Promote your website in all your marketing

It sounds obvious, but you would be surprised at the number of business people that just don't promote their website address in all of their online and offline marketing.

Clearly, the more places that your website address is advertised, the more people will see it and the more website traffic you will get, so it makes sense to put your website address on absolutely everything.

Here are a few places that you should always include your website address:

#### **Business cards**

While everyone puts their contact details on their business card. including their email address, many forget to include their website address. So make sure you put your website on your business cards, and give them out to as many people as possible to increase your website traffic.

### **Telephone directories**

A lot of business today don't advertise their businesses in

telephone directories because they feel that, in the age of the Internet, they are outdated. But remember, not all your customers are Internet-savvy, so having these ads can be useful for attracting customers. And if you do have one, make sure you include your website address, so you can direct more potential customers to your site.

#### Uniforms

Your staff don't just wear their uniforms in store or in the office. They walk to and from work, catch the bus, visit the supermarket and do the banking and the mail - imagine how many potential customers they would walk past on a daily basis. Take advantage of this by printing your website address boldly on your uniforms.

#### Advertising

Many potential customers are exposed to your brand through your advertising, either in newspapers and magazines, or on television or radio. So, increase your website traffic by including your address in all your offline advertising.



#### Mail-outs

Most businesses send promotional material out to their current and potential customers, whether it is brochures, bills, pricelists or catalogues. Use these materials to increase your website traffic by featuring your website address on all mail-outs.

#### **Email signatures**

This is the most easily overlooked

of online marketing tools. Include you website address in the email signature of every staff member in your business, so that all email recipients have the opportunity to visit your site.

Remember, people need to see your website address a few times before they will visit it so put it on everything to increase exposure.



### Create a page on Facebook

Facebook is taking over the world. If the social networking site was a country, it would have the world's 8th largest population with more than 150 million active members.

You might already have your own Facebook profile for interacting with your friends and family, but you can also have one for your business and it's a great traffic and lead generation tool.

There are a few options for adding your business to Facebook but the most effective way is creating a page (Facebook doesn't allow businesses to create standard profiles anymore).

A page works in the same way as a profile in that you can have pictures and communicate with other users, but it is specifically designed for businesses. Users can become a fan of your page and you can send them regular updates about your business.

The best thing about a page is that

it is public so any Facebook user can find your page and become a fan. Also, your page also appears in your fan's friend's 'Suggestions' and 'Highlights' lists which exposes even more people to your business.

To create a page, go to www.

facebook.com and click on the
link on the home page to create a
business page. Complete the signup
process then follow these steps to
get it working for you:

#### Make your page

Upload your business logo as your profile picture. Then update your profile with information about your business, including a link to your website, company overview, some product information and your mission statement.

You can also upload photo albums, so put up some pictures of your products and your team - you will get better results from Facebook if you give your business a casual, friendly image.

#### Send regular updates

You need to really take advantage of your page to get the word out about your business. Update your status once a day so it appears on your fan's homepage and send weekly updates about your business.

Content can include articles, case studies, new product launches, event invitations and links to your website. Another great strategy is to offer special deals for fans - this will encourage them to contact your business and to tell their friends.

### Promote your page

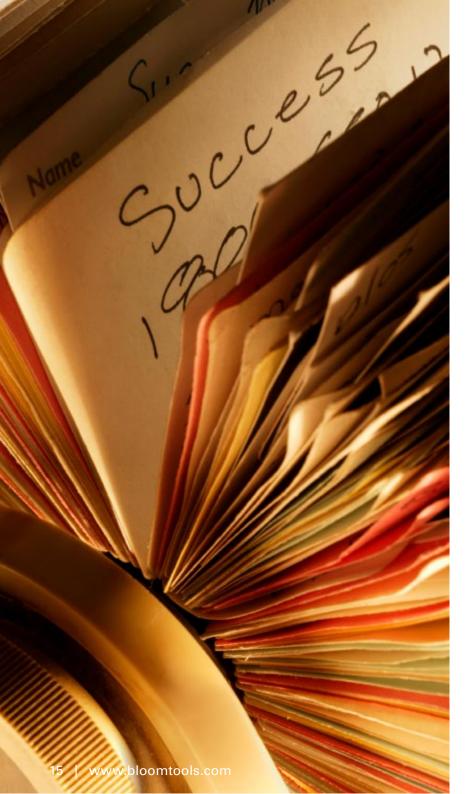
You can't add fans to your page yourself so you need to use other ways to promote it. Put a link to your Facebook page on your website and in your email newsletters.

You also should get all your current clients on board so their friends are exposed to your business.

Send them an email with a special incentive to become a fan of your page, such as a gift voucher or whitepaper.







### Get your business listed in online directories

Another easy and free way to get people to your site is to get your business listed in an online directory.

There are numerous directories that you can potentially be listed in, such as industry directories, chambers of commerce directories or geographical directories.

All you need to do is conduct some research on the Internet and you will find lots of directories that you can add your business to for free. These listings increase the number of ways that potential customers can find your website, and will subsequently increase your traffic.

Here are some good general directories for you to list your business in:

• www.hotfrog.com.au

- www.google.com/local/add
- www.truelocal.com.au
- www.yellow.com.au

As well as getting your business listed in these general directories, you should also place an entry in directories for your local area, for your industry or products and any clubs or groups you are a member of.

If you are a client of Bloomtools, you are able to automatically get your site listed on www.theweblisting.com for free. Not only does this site provide a way for your customers to find you, it also boosts your PageRank by linking to your website.

Please let us know if you have a site with us and would like your site listed in this directory, or if you would like more information.

### **How do I get my business listed?**

Getting your business in an online directory is easy. Once you've chosen the directory you want to appear in, you will need to contact them and purchase a place. Prices really vary, depending on the size of your listing and on the popularity and reputation of the directory. After you've paid, you will need to submit a short description of your business, your contact details and possibly a photo or logo to the directory and they will make your listing live usually within a week.





# **Conclusion**

So there you have it – twelve really easy and free ways to increase the traffic to your website and potentially increase your sales.

Good luck implementing these strategies on your own website!

Please contact us via our website www.bloomtools.com or by calling us on 1300 399 399 if you would like one of our trained consultants to evaluate your business and recommend more strategies for you.

