

## BASE ZERO RETURN TO PLAY INITIATIVE

As restrictions have begun to ease, and school returns to normal, many children are getting excited for the upcoming July holiday program.

Providing a safe and exciting incursion will definitely bring a smile to their faces.

Our team at Base Zero Rock Climbing have been preparing extensively to help provide you with a fully compliant activity that meets the government Return to Play regulations.

To ensure you can book with confidence, the Base Zero team has introduced a range of new measures, which have been implemented for any incursions at vacation care services.

### CLIMB WITH CONFIDENCE

The health and safety of our customers and team members is, and always has been our highest priority. Our new Climb With Confidence operational program brings together a number of new and existing wellbeing measures to give you peace of mind as you prepare to arrange your incursions. These include:

Government Return To Play Check List completed.  
Upgraded Operations Techniques to comply with restrictions.  
COVID 19 Certificate of acknowledgement training for all team members.  
Company policy for safe operation to comply with regulations.  
Displayed Hygiene posters and sanitation stations.

### Pre Climbing

Information sent to all customers before the activity, so they know what to expect.  
Social distancing at the climbing wall to minimise crowding.  
Hand sanitising stations at the climbing wall.  
Supervised self-application of harnesses with visual demonstration.  
Contactless attachment to the safety belay system

### On the Climbing wall

Enhanced cleaning of climbing wall and equipment, with a focus on high contact areas.  
Simplified service to minimise touchpoints for climbers and Base Zero personnel.  
Observers asked to limit movement around the observation area.  
Our team are trained to follow strict personal hygiene protocols.

The risk of transmission is extremely low in this activity.

We strongly believe that our climb with confidence initiative aligns with the direction provided by the relevant authorities and above all else, we are confident that our plan for return protects the health and safety our awesome team, their families and our wonderfully supportive clients.