

## COVID-19 TRAINING OPERATIONAL TECHNIQUES

We are authorised to be able to operate at events, by complying with current control measures, these are constantly being updated. Go to [this link](#) for latest updates.

To comply with these measures our Operational Techniques have been modified.

Review the updated Operational techniques below for Stage 3 restrictions outlined in the Return to Play Guide:

- Operator will adhere to recommended hygiene practices.
- Maintain the recommended distance and limited physical interaction between climbers.
- Encourage climbers not to touch their face, or others.
- Provide hand sanitation stations for before and after use, and encourage washing hands.
- Undertake COVID-19 online training course, and provide certificate of attendance.
- Operational staff to sign the Base Zero COVID Memorandum document.

### PRIOR CONTACT WITH THE CLIENT:

Inform the event organiser of the current policies in place that we adhere to.

Climbers are to clean hands prior to and after the climbing activity, with sanitiser or liquid soap.

Events we attend may not have these sanitation supplies on hand, so we need to provide.

Mention this requirement when you undertake your check up with the client.

### UPON ARRIVAL AT THE SERVICE:

Inform event facilitators that only groups of 20 climbers are to be received at the climbing wall at any given time.

Utilise Social distancing floor markers to aid in maintaining the recommended distance apart.

Climbers are to clean hands prior to and after the climbing activity, with sanitiser or liquid soap provided by the facility or Base Zero.

Mention this when you arrive on site, so the Organiser can dedicate an appropriate cleaning station.

### OPERATING:

Ensure you have a sufficient amount of hand sanitiser, or hand cleaning liquid and a water container with a tap for yourself.

Inform the event organiser that you can now accept the group, with a spacing of 5minute intervals between rotations.

Demonstrate to the climbers how to put on their own harness.

If you are required to assist, ensure the climber is facing away from you, and no direct contact is made with them.

When connecting or disconnecting the climber to the auto belay carabiner, ensure the climber is facing away from you, with their arms out of the way.

In the 5 minute interval between rotations, spray down the harnesses with antibacterial spray.

## **PACKING UP AND DEPARTING:**

Pack away all harnesses and equipment that the climbers were in contact with, remove any personal sanitation items and dispose of them safely. Complete the pack up process, wash your hands, and depart the site.

## **RETURNING HOME AFTER OPERATING:**

At the end of the day, spray the rock wall down with an antibacterial disinfectant cleaning solution mixed with water in a pressure spray bottle.

Where possible keep the rock wall in full sun, when lowered and stored.

Hang all harnesses outside and spray the harnesses with the antibacterial disinfectant solution. Allowing them to dry prior to use or placed in the storage box.

Remember to pack the harnesses in your vehicle, prior to departing for your next event.

