



MLTAQ REFUND & RETURN POLICY (Valid from 1 January 2021)

Refund requests must be made in writing to:-

✉: MLTAQ, PO Box 3727, South Brisbane BC QLD 4101

📧: treasurer@mltaq.asn.au or membership@mltaq.asn.au

Full day Conferences, Seminars or Workshops

Refunds requested one month or more before the advertised date will receive a full refund.

Refunds requested more than two weeks and less than one month beforehand will be subject to a 20% cancellation fee.

No refunds will be made if the request is received less than 2 weeks before the advertised date unless there is a fault or it has been wrongly described[u1].

[u2]Half-day seminars/workshops

Refunds requested three weeks or more before the advertised date of the conference will receive a full refund.

Refunds requested more than one week and less than three weeks before the advertised date of the seminar/workshop will be subject to 20% cancellation fee.

No refunds will be made if the cancellation is received less than 1 week before the advertised date unless there is a fault or it has been wrongly described.

Membership

Refunds may be made, when a written request is provided no more than 6 weeks after the initial membership fee has been paid.

No refunds will be made after that period has elapsed.

Journal subscription

A refund of the journal subscription may be made provided the request is made in writing. The amount of the refund will depend on how many of the journals have been supplied at the time of the request.